

AI Note-Taking During Your Appointment

Helping your clinician focus on you

To help clinicians spend more time listening to patients and less time typing, we may use AVT during some appointments.

The tool securely listens to the conversation between you and your clinician and creates draft notes of what is discussed. These notes help your clinician complete the records of your appointment more efficiently.

Your clinician will always review and edit the notes before they are added to your health record or used in any letters relating to your care.

How AVT is used

- AVT uses AI to create draft notes from your appointment.
- Your clinician checks and amends these notes before they are used.
- AVT does not make decisions about your care.
- All decisions about your care and treatment are made by you and your healthcare professional.

What happens to the recording?

The conversation is recorded only for the purpose of creating draft notes. The recording is not kept as part of your health record and is securely deleted once your clinician has checked that the notes are accurate.

If you do not want the tool to be used

If you would prefer AVT not to be used during your appointment, please tell your clinician. Alternative note-taking methods will be used instead, and this will not affect the care or treatment you receive.

Find out more

For more information about how we use technology, how your personal information is processed, your privacy rights, and how to contact us about your information, please see our Privacy Notice.