

# **Hatton Ward**

Reference Number: ULHT-LFT-4081 v1

Issued: June 2025

Review Date: June 2027

### What is Hatton Ward?

Welcome to Hatton ward, an acute 22 bedded surgical ward.

As an acute ward, there will be admissions at all hours of the day. Whilst we try to keep noise to a minimum, at times this will be out of our control.

Throughout the day completion of observations will be undertaken by Registered Nurses and Clinical Healthcare Support Workers or Students. This will include early mornings ready for the day shift and ward round.

To facilitate patient flow throughout the hospital, it may be required to transfer you to another ward within Lincoln Hospital, until you are ready for discharge. At the point of discharge, you may be asked to go to the Discharge Lounge to improve patient flow.

## Multi-Disciplinary Team Members

There are many members of the multi-disciplinary team; referral to these is made as required by staff or yourself.

**Physiotherapy** - you may have a specific physiotherapy requirement, which our dedicated Physiotherapists can assess you for. General mobility can be assisted by any member of the ward team.

**Occupational Therapy (OT)** - you may feel that you require some additional support following discharge from hospital with activities of daily living; if you do please highlight this to us so our OT team can discuss this with you.

**Dietitian** – dietary intake varies with each patient. You will be advised on an individual basis; please ask if you require further information/support and we can refer to the dietitian.

**Colorectal Nurses** – if you are having a bowel procedure, it is likely you will be seen by the colorectal nurse specialists, who will advise you on an individual basis.

Pain Management – an expected symptom whilst you are unwell is pain, this will be managed within our Level 1 remit of care, often with regular strong pain relief. However, if you feel your pain is not being well managed please inform us as we have a dedicated pain management team who can advise.

**Student Nurses** - are an integral part of our team and we encourage and support them with their learning needs. This means parts of your care may be completed by them, under direct or minimal supervision of clinical staff.

### **Home Comforts**

**Dave's Snack Trolley** – free to use snack trolley for patients.



**Julie's Pamper Trolley –** provision of free personal care products you may not have with you.



**Individual sleep pack –** including an eye mask and ear plugs.

**Boredom breakers** – you can receive free WIFI, to watch TV or listen to the radio on your own devices. Books, games and other activities can be found in our entertainment cupboard.

## Visiting

Our visiting hours are 2.00pm to 8.00pm.

Please try to avoid visiting between 5.00pm and 6.00pm due to mealtimes, unless directly assisting or supporting a patient with their nutritional needs.

2 visitors per patient bedside.

Telephone: 01522 597711

If you require any more information during your stay, please do not hesitate to ask a member of staff. We are always happy to help and assist with any questions.

United Lincolnshire Teaching Hospitals NHS Trust endeavours to ensure that the information given here is accurate and impartial.

If you require this information in another language or alternative format, please email the Patient Information team at <a href="mailto:ulth.patient.information@nhs.net">ulth.patient.information@nhs.net</a>