

Discharge home from Waddington Ward

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About your discharge

You will receive a discharge letter regarding your inpatient stay; a copy will be sent electronically to your GP. You will receive at least one weeks' worth of medication.

Any issues such as arranging transport, district nurses and social work, please speak to the nurse in charge of your care or junior sister/ward manager prior to your discharge.

Oncology Assessment Unit (OAU)

OAU offers a triage line for patients who are receiving treatment for cancer. If you feel unwell at home or need advice between the hours of 8.00am to 6.00pm Monday to Friday ring the OAU on 01522 307841. Any time outside of these hours ring Waddington Unit directly for help and advice.

Amazon wish list

Staff on Waddington have set up an amazon wish list to offer home comforts to our patients during their admission. We always welcome ideas for items we can add to the list. Please use the suggestion box in the corridor and post any ideas of things that would improve your time on Waddington.

For supplies we directly need on the ward for our patients such as lip balms, sleeping masks and activities for the day room please use the link below, we are grateful for any contributions:

https://www.amazon.co.uk/hz/wishlist/ls/31WFCWMLQH6VD?ref=wl_share

Making a donation

Making even the smallest donation can really go a long way. You are able to request that your donation will be used to benefit the ward or alternatively a general donation where we decide how to allocate the monies to where the need is greatest.

By post - cheques should be made payable to Waddington Ward Charitable Funds or for a general donation, payable to ULHT Charitable Funds. Send to Cashiers Department, Lincoln County Hospital, Greetwell Road, Lincoln, LN2 5QY.

Feedback about our services

We really welcome any ideas and suggestions of how to improve our 'patient experience'. Your experience really matters to the staff on Waddington Unit and we are always looking at ways to improve our care.

Feedback can be done by posting in the suggestion box (on the corridor) or online on 'Care Opinion.' Care opinion is an independent feedback service that aims to promote honest and meaningful conversations between patients and health services. It believes that telling your story can help make health services better.

Stories relating to United Lincolnshire Hospitals NHS Trust can be found at <https://www.careopinion.org.uk/opinions?nacs=RWD>

Another method to leave feedback is via:

NHS Friends and Family Test

We value your feedback and want to make our services as efficient as possible for you. That's why we will be asking you the following simple question:

We would like you to think about your recent experience of our inpatient service at ULHT. Overall, how was your experience of our service?

This will be sent to you either by text or as an automated telephone survey within 48 hours of leaving our services which will ask you to rate your experience. We will use your feedback to assess the quality of our service so your response would be very much appreciated. However if you do not wish to take part you can simply reply STOP when you receive the message. Responses to the survey are FREE.

For more information on the Friends and Family Test, please visit www.nhs.uk/friendsandfamily, email patient.experience@ulh.nhs.uk or speak to a member of staff.

Twitter

To keep up to date with current projects and news on Waddington please follow our ward twitter account: HaemOnc_WaddingtonLCH

How to contact the Ward Manager

Telephone: 01522 572255

Telephone: 01522 572255

Telephone: 01522 307199

Telephone: 01522 307198

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www.accessable.co.uk/united-lincolnshire-hospitals-nhs-trust

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If you require this information in another language, large print, audio (CD or tape) or braille, please email the Patient Information team at patient.information@ulh.nhs.uk