

Excellence in rural healthcare



United Lincolnshire
Hospitals
NHS Trust

The background of the poster is decorated with several stylized, hand-drawn stars in green, red, yellow, and blue. A large yellow star is positioned behind the main title.

Staff Awards

2018

Thursday 3 May 2018
EPIC Centre, Lincolnshire Showground

Welcome to the Staff Awards 2018

Congratulations to everyone who has been shortlisted for an award this year.

This year the competition has been really tough as we received 793 fantastic nominations, this is up from 690 last year and is more than we have ever received before.

Not only that, but the nominations we have received reflected some really excellent work going on within our hospitals. Judging has been especially difficult this time around because of the huge number of fantastic entries.

Those of you here tonight have made it through the process because your nomination really stood out to our panel as examples of excellence in patient care, both clinical and non-clinical quality, innovation or great leadership.

Every member of our staff deserves to be recognised, but you're here as you have gone that extra mile and we want to show you our gratitude for everything you do.

We hope that you enjoy this evening. This is a night to be proud and to celebrate the depth and breadth of our excellent staff.

#ULHTStaffAwards

Jan Sobieraj (Chief Executive)
Elaine Baylis (Chair)

Sponsored by:



PHOENIX Hospital Services



ProgressLiving



Programme of events

7pm Arrival drinks

7.30pm Dinner

9pm Awards ceremony, hosted by BBC Radio Lincolnshire's
Melvyn Prior

Research, innovation and education award

Outstanding leader award

Unsung hero - clinical

Unsung hero - non-clinical

Extra mile award - clinical

Extra mile award - non-clinical

Volunteer of the year award

Team of the year - clinical

Team of the year - non-clinical

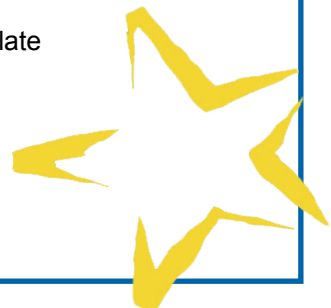
Great patient experience award

Chair's compassion and respect award

Chief Executive's award

10.20pm Drawing of the raffle and disco until late

Midnight Finish



Have you bought your raffle tickets?

For this year's Staff Awards, we have a range of prizes on offer to raise money to make next year's even bigger and better.

Prizes on offer include:

£500 (£250 cash prize and £250 for your department)

42 inch TV

Open top bus tour of Lincoln

Kinema in the Woods tickets

Two tickets for Alton Towers

Bottles of wine

Boxes of chocolates

Family tickets to Doddington Hall and Bishops' Palace, Lincoln

Wine glasses

VIP trip to meet the Red Arrows

...and much more...

Tickets are £1 per strip and will be available throughout the evening.

Buy yours now

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Menu



Main

Pan roasted chicken breast, confit leg cannelloni, charred and pureed sweetcorn, Pommes Anna, thyme jus

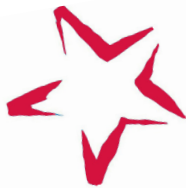
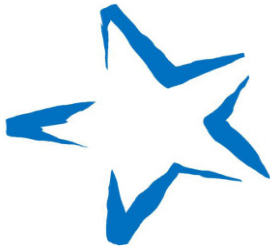
Vegetarian main

Portobello mushroom, butternut squash ragu, parsley gluten free crumb, tomato and basil sauce

Dessert

Strawberries, pistachio sponge, white chocolate buttons, pistachio coulis

Tea and coffee





Judging panel

The entries for the ULHT Staff Awards were judged following a rigorous process, this year whittling down from 793 nominations to our shortlist and winners.

All nominations were judged against the published criteria for the category they had been submitted into.

Judging involved four longlisting panels held throughout the year, made up of members of our staff awards project group.

Shortlisting was then done by a panel. The panel this year were:




Elaine Baylis, Trust Chair
Sarah Dunnett, Non Executive Director
Claire Tarnowski, Complaints Manager
Peter Palmer, Patient Representative
Sandra Hayes, Ward Sister
Laurissa Beighton, Resuscitation Practitioner
Ross McKinlay, Associate Specialist in Orthodontics
Claire Hall, Associate Director of Strategic Business Planning
Jennie Negus, Deputy Chief Nurse
Helen Woods, PALS Officer
Nicola Roebuck, Practice Learning Manager
Mike Soroka, Associate Director of Estates and Facilities
Anna Richards, Communications and Engagement Manager



Research and innovation and education award



Catherine Kirkpatrick, Consultant
Sonographer at Lincoln County
Hospital




Catherine has been nominated in recognition of her tireless work to represent ULHT and sonography locally and nationally, as well as mentoring and developing the next generation of sonographers, clinical specialists and advanced practitioners. The nomination details how she set up the ultrasound guided one-stop fine needle aspiration and biopsy service at ULHT and her work with Health Education England on the professional development of the sonography workforce.



The FAB Ambassadors have been nominated for the leadership, motivation and drive they show for innovation around how we can improve patient care, patient feedback and staff engagement. The ambassadors work with staff across the Trust, as well as patients, to bring about small changes that can make a big difference to patient care. They are described as shining examples of what is great about ULHT.

Fab Ambassadors Sharon
Kidd, Samantha McCarthy-
Phull, Tracey Pemberton, and
Jennie Negus

Claire Flavell, Strategic
Lead - Lincolnshire Talent
Academy, Trustwide



Claire has been nominated for her energy, drive and ability to make great connections which have helped her to establish and develop the Talent Academy. Her work has meant ULHT now has a reputation for innovation in recruitment, thanks to Claire's work on initiatives to 'grow our own' staff, including the introduction of nurse apprenticeships, a clinical pharmacist project and degree apprenticeship for physiotherapists and occupational therapists.

Nick has been nominated in recognition of his commitment to quality, safety, innovation and education. The nomination particularly mentions his extensive work on setting up an ultrasound quality assurance programme for the Trust. Nick is also doing groundbreaking work alongside the University of Lincoln on assuring the quality of foetal ultrasound images, with the aim of improving detection of foetal growth restriction, which can result in stillbirth.

Dr Nick Dudley, Principal
Physicist at Lincoln County
Hospital



Outstanding leader award

Sarah Fletcher, Support Manager at Pilgrim Hospital, Boston



Sarah has been nominated for the way in which she has motivated the rheumatology team to change their working methods so that they can deliver a high quality service for patients. This has included supporting the staff and providing practical support to improve morale. The nomination mentions her work in implementing new telephone clinics, which allow patients to speak to their consultant from home, reducing stress on both the patient and the department.

Reverend David Knight, Senior Chaplain and Bereavement Service Manager, Trustwide

David has been nominated for the way in which he has cared for and nurtured his team, re-awakening their passion and energy for chaplaincy. He has re-introduced practices that patients and staff wished for, including Sunday services, as well as working with the team to consider improvements and developments in their service, including the development of the bereavement centre at Lincoln hospital.



Sara Blackbourn, Site Lead Occupational Therapist at Pilgrim Hospital, Boston



Sara has been nominated for the way she engages staff and creates an environment that enables continuous improvement. The nomination mentions how she set up meetings with different staff groups to understand their needs and priorities that have resulted in new ideas and ways of working to benefit staff and patients. She is creative in supporting teams and individuals to develop their skills, one example being the new occupational therapy service now being provided in AEC and AMU at Pilgrim.



Shannon Rogers, Sister in A&E at Pilgrim Hospital, Boston

Shannon has been nominated for being a great manager, who cares passionately about her patients and staff, as well as being an excellent A&E nurse. The nomination mentions how she supports staff through difficult times, is caring, loyal and selfless and how she is always there for her team. One example given was how despite having two young children she offered to work Christmas Day so that others could have the day off.

Unsung hero - clinical award

Wendy Ross, Nursery Nurse on the neonatal unit at Lincoln County Hospital

Wendy has been nominated for the work she has done over her career in supporting countless new mums with breastfeeding. The nomination said Wendy is supportive, puts the patients at the centre of all she does and that her wisdom, experience and advice is invaluable. One example of her amazing work is the fact that she set up a Facebook group to give mums the opportunity to ask questions and support each other, as well as providing access to breastfeeding advice.



Karen Chapple, Staff Nurse on the intensive care unit at Lincoln County Hospital

Karen posthumously received a large number of nominations for this award from both colleagues and former patients, in recognition of her dedication, care and hard work, as well as being such a great teacher. The nominations talk of how Karen was an exceptional nurse with an amazing nursing instinct, how she had a way of putting people at ease and how she always went the extra mile for her patients, even when she was very unwell herself.

Lisa Winters, Junior Sister on Shuttleworth ward at Lincoln County Hospital

Lisa has been nominated for the way in which she is constantly striving to improve the experiences of frail, elderly and dementia patients on her ward during their hospital stay. The nomination mentions how she has led the development of a dementia area on her ward, how she has put on education sessions for clinical staff and how she takes great care to investigate any concerns raised by patients or staff and cascade learning from them.



Anthony Barlow, Consultant in General Surgery at Lincoln County Hospital

Mr Barlow has been nominated by a patient for being her 'hero', after he tried everything to treat and support her during a series of bowel operations, which resulted in her getting back to good health. The nomination says Mr Barlow deserves recognition for being willing to go above and beyond for his patient and being there for her every step of the way, including making contact with her family when he was on holiday to check on how she was.

Unsung hero - non-clinical award

Ken Hodder, Joiner at Lincoln County Hospital

Ken has been nominated twice for his huge contribution to maintaining the estate at Lincoln hospital over a number of years until his recent retirement. Ken is described as a true gentleman, for whom nothing is too much trouble and who brightens up the day. The nominations speak of his skills to be able to fix anything across the site and how much he will be missed by many.

Tina has been nominated for her constant willingness to help staff, patients and families. The nomination describes how she is always available to do any task to make the ward a better place, which includes making runs to pharmacy when portering staff are not available, and making all staff on the ward individual hot chocolate portions so they could have something nice for Christmas.

Tina Kovaks, Housekeeper on the special care baby unit at Lincoln County Hospital

Dave Pavier, Security Officer at Lincoln County Hospital

Dave has been nominated for going above and beyond in ensuring patients, staff and the whole hospital site is safe. The nomination mentions one particular night where he helped a ward to deal with a patient who had become aggressive, calming the patient and preventing them from hurting themselves and staff. He responds quickly to prevent patients from absconding and goes above and beyond to make sure nursing staff can do their jobs.

Colleen Norris, Ward Clerk on the stroke unit at Pilgrim Hospital, Boston

Colleen has been nominated for her ongoing commitment to the ward where she works. She is well-liked and offers support at all times to staff and patients alike, as well as putting in extra effort. This includes extensive fundraising that she has done for the stroke unit, largely in her own time, to benefit patients using the ward.

Extra mile - clinical award

Dr Meg Kelly, A&E Consultant at Lincoln County Hospital



Meg has been nominated twice for being a dynamic, motivated and excellent doctor, who supports her staff during difficult times and who lives and breathes the values of ULHT. The nominations mention how Meg goes the extra mile to support staff working in her very busy department, and how she goes above and beyond, on one occasion staying late into the night to help communicate positive messages about the Trust and it's staff in the media.



Sue Wright and Tina Arnold, Healthcare Support Workers on the surgical emergency admissions unit at Lincoln County Hospital

Sue and Tina have been nominated in recognition of a particular situation in which they went above and beyond the call of duty for a patient on their ward. The nomination details how they helped a homeless patient, who had no clothes or money, getting him clothes to wear and paying for food and transport to reunite him with his family in another city.

Hospice in a Hospital at Grantham and District Hospital



The staff at the Hospice in a Hospital have been nominated for being an innovative and compassionate team who put their patients and their families at the heart of all they do. The team regularly manage difficult, challenging and highly emotional situations with professionalism and care. The nomination mentions the fact that they have arranged and supported weddings, civil ceremonies, early Christmases and trips and experiences for patients admitted to the hospice.



Kathryn Mayer and Kellymarie Foster, Sepsis Practitioners, Trustwide

Kat and Kellymarie have been nominated for their tireless and passionate work to ensure that patients receive the highest quality of care. They have supported the wards and provided education on sepsis, as well as rolling out an electronic sepsis bundle. Their painstaking hard work has resulted in improved rates for sepsis screening and treatment across the Trust, which means we are providing better, safer and more efficient care to very sick patients.

Extra mile - non-clinical award



Jo Hall, Reception Supervisor in
A&E at Pilgrim Hospital, Boston

Jo has been nominated twice for her commitment to the smooth running of the A&E reception and her dedication to excellence in customer service. The nominations particularly mention the work that Jo put in to ensure that her own department and the hospital as a whole, as well as their patients, were not unduly affected by a major IT system upgrade.



Debra Carter, Housekeeper
on ward 6a at Pilgrim Hospital,
Boston

Debra has been nominated for always going out of her way to make sure everyone is happy on her ward. Debra is often mentioned in thank you cards and patient feedback, both for the fact that she takes pride in having a clean ward and bed spaces, and for the way she always individually visits patients on her evening shifts to make sure everyone is OK.

Danielle Oglesby, Housekeeper
on the neonatal unit at Pilgrim
Hospital, Boston



Danny has been nominated for being an excellent team member who goes above and beyond to make sure the ward is 'sparklingly' clean. She is described as a lovely lady who takes great pride in her work and goes the extra mile to make sure any extra jobs are done. As a result of her hard work, her ward consistently achieves over 90% on their cleaning audit each week.



Val Blatchford, Operational
Service Manager at Lincoln
County Hospital

Val has been nominated for being a manager of the 'very highest calibre' who has a dedication to patients and achieving positive outcomes. The nomination describes her as the team 'mum', and details how she goes out of her way to ensure patients come along to their two week wait cancer appointments. On one occasion she went above and beyond by helping one patient ensure she could attend by speaking to her employer, with consent.

Volunteer of the year award

June Dales, Volunteer, Trustwide

June has been nominated for the massive difference she has made, producing over 2,000 personal effects bags, swan bags and syringe driver bags for our patients and relatives. June spends her own time sewing bags to be used for a variety of purposes, to improve the experience of patients and families. Some are used for deceased patients' effects, so they are returned to their family in a nice bag. Others are bags to safely and discretely store syringe drivers for some of our sickest patients.

Maureen Goodall, Volunteer on the day ward at Grantham and District Hospital

Mo has been nominated numerous times for the work she does helping to care for cataract surgery patients. She volunteers twice every week, and the nominations say she is a valued member of the ward team, who has a calm and caring nature. She is always ready with a smile and a chat and gives patients information and support, as well as tea and biscuits.

Nigel Brasier, Administration Volunteer at Pilgrim Hospital, Boston

Nigel has been nominated for being the 'face' of volunteering at Pilgrim hospital. Nigel volunteers at the hospital five days a week, meeting staff, supervisors, volunteers and potential volunteers and supporting volunteers in their work, including helping them with core learning. The nomination mentions how he has a wicked sense of humour, always with a smile and a positive outlook.

Barbara has been nominated for the tireless work she does to run the League of Friends coffee shop, including visiting wholesalers, purchasing stock and transporting it, so that it can be sold to raise funds for the hospital. Barbara has been supporting the hospital in this way for over 25 years, generously giving her free time, enthusiasm and energy to help improve NHS services.

Barbara Boobyer, Coordinator of League of Friends coffee shop at County Hospital, Louth

Team of the year - clinical award

Stroke unit at Pilgrim Hospital,
Boston

The stroke unit team has been nominated four times in recognition of the fact that the unit has achieved the highest possible level in recent care audits, in spite of being based away from the usual ward following a fire. The nominations speak of the team being like 'one big family from domestics to doctors', pulling together against any adversity in the best interests of their patients.

Ward 6 at Grantham and
District Hospital

The ward 6 team has been nominated for their commitment to providing excellent, safe, harm free care. During a challenging period, the team has embedded Time2Talk briefings in the daily routine to ensure safety is a priority. The ward receives excellent patient feedback including regularly scoring between 95-100% recommendation in the friends and family test. Members also have recently pulled together to fundraise for a new bereavement room for the benefit of their patients and relatives.

Orthopaedic team at Lincoln County
Hospital and County Hospital, Louth

The orthopaedic team has been nominated for being a group of people who work effectively together to bring in new patient-centred initiatives and improve performance. The nomination mentions how the team has significantly improved its referral to treatment time performance in spite of having a high volume of cancellations, and how every member of the team has an equal voice in pushing forward improvements for the benefit of patients.

Surgical admissions lounge at
Lincoln County Hospital

The surgical admissions team has been nominated for being enthusiastic, efficient and willing to embrace change for the benefit of patients and the Trust. The team consistently work together to deliver very high standards of care, whilst ensuring that individuals' personal and professional goals are achieved. Team members have developed a new way of working, which means recliner chairs are used for some elective surgery patients, helping the Trust to meet cancer and 18 week targets whilst maintaining patient independence.

Team of the year - non-clinical award

David Picken, Nikki Harris, Colin Hills and Jon Young,
Associate Directors of Finance, Trustwide

The associate directors of finance have been nominated for the hard work and dedication they have shown the Trust during a period of financial difficulties and reduced financial leadership. The nomination says that each of the team members have taken on extra duties and shown a fantastic work ethic, whilst also investing time and effort into training and creating opportunities for the rest of the team.



Housekeeping team, Waddington ward at
Lincoln County Hospital



The housekeeping team has been nominated for its hard work and commitment to drastically improving the cleanliness of the ward, ultimately protecting patients' safety. Due to the compromised immunity of patients on this ward, prevention of infection is more essential than ever, and the housekeeping team has managed to raise cleanliness scores from an average of 85% to 95% consistently through pulling together and working flexibly.

IT department, Trustwide

The IT team has been nominated a number of times in recognition of the combined and individual effort in managing the NHS cyber attack on ULHT in May 2017. Many members of the team went above and beyond and worked out of hours to resolve the issue, handling the crisis in a calm, diligent and good-humoured manner. Particular mention was made of how they prioritised key clinical areas to protect the safety of patients during this difficult time.



Communications and engagement
team, Trustwide



The communications and engagement team has been nominated for its dedication to providing information for patients and staff of the Trust, going above and beyond to improve patient experience. The nomination particularly mentions the team's response during the NHS cyber attack in May 2017, when members used innovative methods to ensure patients and staff knew what was happening, including responding to all queries, comments and messages from worried patients on social media out of hours.

Great patient experience award (all nominated by patients)



Louise Stocks, Occupational Therapist
at Grantham and District Hospital

Louise has been nominated for the 'exceptional' care she provided to a patient and her family following a traumatic brain injury. The nomination describes how Louise provided practical advice and support as well as being open and honest. It particularly praised how she listened attentively to the patient's fears and concerns, addressed them and provided extensive follow up information to enable the patient to progress.



Reverend Alison Amelia, Chaplain,
Christopher Flood, Obstetric Consultant,
Louise Hugo, Sister in the Antenatal Clinic
and Jill Wilding, Midwife at Lincoln County
Hospital

The team have been nominated by a grateful patient who they have cared for through three pregnancies, including one stillbirth and one miscarriage. The nomination recognises how these members of staff were gentle, patient, kind, caring and compassionate, supporting the family through difficult times and giving them hope. They have gone beyond the call of duty to provide a fantastic service during a time of need.

Luretta Johnson, Community Midwife
at Lincoln County Hospital



Luretta has been nominated for her care and compassion in looking after a patient during three pregnancies. The nomination describes how Luretta went above and beyond to provide additional support and care for the patient in her last pregnancy following a late miscarriage the time before. She was supportive, offering extra appointments and being available whenever the patient needed her.



Dr Matt Williams, Consultant
Renal Physician at Lincoln County
Hospital

Dr Williams has been nominated for the amazing quality of care he has shown, supporting a kidney transplant patient through a pregnancy so that she could become a mother. The nomination says that Dr Williams has made a significant impact on the patient's life, showing real compassion, care, guidance and support to help her achieve her 'success story'.

Chair's compassion and respect award



Samantha McCarthy-Phull, Clinical Education Nurse
at Lincoln County Hospital

Sam has been nominated for the way in which she shows genuine concern and compassion, working tirelessly in mobilising ULHT staff to take part in activities to help others. The nomination particularly mentions the way she organised and coordinated the collection of food parcels for food banks across the county last Christmas, raising spirits and showing the community just what a caring organisation we are.



Andrew Tysoe, Voluntary Services
Manager, Trustwide

Andy has been nominated for the way he has transformed our voluntary services department over the past year, by showing a commitment to our volunteers and helping others to realise how valuable they are to our organisation. This has included working quietly, calmly and passionately to improve the visibility of our volunteers, supporting the volunteers in what they do and introducing new volunteering roles to better support our patients.

Reverend Pamela Beattie, Chaplain at
Lincoln County Hospital



Pamela has been nominated for the work she has done to introduce comfort bags to the Trust, containing simple resources to help bereaved children in our hospitals to cope. Pamela came up with the idea of the bags and has mobilised support to roll them out, demonstrating the utmost care, respect and compassion for patients and helping to provide much-needed comfort to patients, families and our staff.



Edwell Munyonga, Team Lead
Occupational Therapist at Pilgrim
Hospital, Boston

Edwell has been nominated in recognition of how he goes above and beyond to demonstrate care and compassion every day. The nomination details one day in which he helped a sick colleague, persevered to help get a patient home against the odds and assisted at a car accident. Edwell also goes out of his way to promote and support those who may be disadvantaged, including taking on the role of vice chair of the Trust's black, Asian, minority and ethnic (BAME) network and is manager of the Pilgrim charitable football team.

Chief Executive's award



For his award, Chief Executive Jan Sobieraj has chosen a team that he thinks deserves special recognition for going above and beyond over the course of the last year. The winner will be announced at the awards celebration event.



Look out for the ULHT Staff Awards 2019



Nominations open soon

www.ulh.nhs.uk/about/staff-awards

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