

To:	Trust Board
From:	Michelle Rhodes
Date:	27.07.2018
Healthcare standard	

Title:	Quality & Safety Improvement Plan										
Author:	Victoria Bagshaw										
Responsible Director:	Michelle Rhodes										
Purpose of the Report:	To provide the Board with information and assurance on the Quality and Safety Improvement Plan (QSIP) for 2018/19 which aligns to 2021 Strategy.										
The Report is provided to the Board for:	<table style="width: 100%; border-collapse: collapse;"> <tr> <td style="border: 1px solid black; padding: 5px;">Decision</td> <td style="border: 1px solid black; width: 20px;"></td> <td style="border: 1px solid black; padding: 5px;">Discussion</td> <td style="border: 1px solid black; width: 20px;"></td> </tr> <tr> <td style="border: 1px solid black; padding: 5px;">Assurance</td> <td style="border: 1px solid black; text-align: center;">X</td> <td style="border: 1px solid black; padding: 5px;">Information</td> <td style="border: 1px solid black; text-align: center;">X</td> </tr> </table>			Decision		Discussion		Assurance	X	Information	X
Decision		Discussion									
Assurance	X	Information	X								

<p>Summary/Key Points:</p> <p>The Quality and Safety Improvement Plan sets out a programme of improvement work to ensure our patients receive safe care which promotes quality across a range of areas and settings.</p> <p>The 2017/2018 Quality and Safety Improvement Plan addressed issues of quality highlighted at the time of the 2016 CQC visit. Many of the improvement projects identified have been completed and are embed and monitored as part of 'business as usual'.</p> <p>In addition to those ten areas which the trust has identified as pivotal to improve patient quality and safety through the 2108/19 QSIP; the ten programmes within the QSIP will also address issues raised in the recent CQC inspection including ensuring improvement against the Must Do and Should Do actions identified within the CQC inspection report.</p>

The paper includes:

Clarification of the endpoint of the 2017/18 Quality and safety Improvement programmes and how this work will be monitored in 2018/19.

Identification of the ten Quality and Safety Improvement programmes that will be undertake in 2018/19

Recommendations:

For the Board of Directors to note the approach taken to close the 2017/18 and progress the 2018/19 Quality and Safety Improvement programme.

Strategic Risk Register

- Ability to deliver the Quality and Safety Programme at pace and within challenging timescales due to capacity and/or lack of staff resource (Moderate)
- Inability to demonstrate delivery of the Quality and Safety projects will impact on reputation and the Trust's ability to achieve a CQC rating of 'Good' (High)
- Inability to demonstrate delivery of the Quality and Safety Improvement Programme aims and objectives due to lack of capital and revenue funding (High).

Resource Implications (e.g. Financial, HR)

- Clinical efficiencies through getting care right first time.
- Capacity implications in delivering the Quality and Safety improvement at the same time as operational business.

Assurance Implications

- Weekly Quality and Safety Implementation Group meetings for detailed monitoring of all work streams' milestones.
- Fortnightly Quality and Safety Improvement Board.
- Monthly 2021 Programme Board, Trust Board, System Improvement Board and Quality Governance Committee where a Quality and Safety Overview Progress Report is presented.

Patient and Public Involvement (PPI) Implications

Improved patient experience due to higher quality care being delivered consistently.

Equality Impact

Equality Analysis assessments of all Quality and Safety work streams will need to be completed.

Information exempt from Disclosure

None

Requirement for further review?

Monthly update of the Q&S Programme