Members' Newsletter

Your monthly update. Issue 29- September 2017



Tweet of the month: "@kerry_bareham – spending time with fab hospice in hospital team Grantham and reflecting on their passion to make a difference..."

Thank you

A big thank you to all members who attended our Annual General Meeting in September. Even though the attendance was lower than we expected, there was lots of energy in the room and we had some interesting and constructive discussions. Your patient/public perspective is invaluable and very useful to our organisation. All the feedback collected during this meeting will be carefully considered to inform our plans for the future.

We are in the process of organising the next members forum which will take place early next year. Please look out for an invitation soon.

Getting involved with our hospitals

There are a number of ways our members can get involved with our hospitals. Please find details of our latest opportunities below. Some activities are only open to members who have been through our Trust members' training programme, so please contact us if you are interested in being trained.

Patient Led Assessment of Care Environment (PLACE) debrief event

We are in the process of organising a PLACE debrief event to present the 2017 PLACE results to our patient representatives. PLACE is a programme of patient-led visits and assessment of the care environment across all our hospital sites.

The event will be held on Friday 27 October at 2pm at Lincoln County Hospital. If you are interested in attending this event please contact the membership office by

Members training

Members can get involved with the Trust in a number of ways. These include attending Trust meetings, helping to carry out visits and inspections to provide a patient perspective or sitting on job interview panels. If you are interested in taking part in a training programme to become a patient representative, please contact the

Organ donation committee

We are looking for a patient representative to join the Trust's organ donation committee. The committee meets quarterly at Lincoln County Hospital. If organ donation is of interest for personal or professional reasons, or if you have any background in this area, please contact the membership office.

For any enquiries, comments and to express an interest in any of our meetings or activities, please contact the Membership Office on (01522) 572301 or email members@ulh.nhs.uk

New nurses welcomed to Lincolnshire's hospitals

More than 80 new nurses are started work in hospitals across Lincolnshire this month

The newly qualified nurses, who have just graduated with a nursing degree at the University of Lincoln, will significantly boost nursing numbers at Lincoln County Hospital, Pilgrim Hospital in Boston and Grantham and District Hospital.

The 83 new nurses will receive a diverse and robust preceptorship induction, before starting in their new roles in wards and departments.

Michelle Rhodes, Director of Nursing for United Lincolnshire Hospitals NHS Trust, said: "We are delighted and excited to welcome this group of new nurses into the Trust.

"We hope that they enjoy working in our wards and departments as they settle in to life in a busy hospital. We will provide them with a huge amount of support and guidance as they start their careers as nurses.

In total, 49 of the new recruits will be starting work at Lincoln hospital, with a further 28 heading to Pilgrim, five going to work at Grantham and one at Louth.

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Wristbands the key to improving patient communication

Lincolnshire hospitals have introduced new Ask Me wristbands, which are aimed at helping staff to identify patients with sensory impairments so that their needs can be met more efficiently.

The wristbands are being introduced following a discussion at a patient forum, where it was suggested that an ID bracelet would be a good way for staff to easily identify a patient who had a sight or hearing loss or impairment.

On admission if a patient is identified as having a particular additional need then they can be offered a wristband and a note should be made in the patient record and care plan.

To begin with, the wristbands have been made available in emergency departments and admissions units at Lincoln County Hospital, Pilgrim Hospital in Boston and Grantham and



Trust performance - August 2017

- We have a target that 95% of patients visiting A&E should be seen and either treated, admitted or discharged within four hours. For the month of August our performance was 77.64%, which was a deterioration on the previous month.
- We have a target to have seen 92% of patients within 18 weeks of a GP referral, and during July 2017 our performance was 88.73%.

- In July we achieved one out of the nine cancer targets set for us.
- Our latest hospital standardised mortality (HSMR) performance, for the year to March 2017 is 103.61. This is within expected levels.

The next public Trust Board meeting will be held on Tuesday 3 October at The Reservation in Sleaford.