

Tweet of the month: “@BirderChris @ULHT_News Thanks for caring for my dad at #LincolnHospital over past few days. Esp Rebeccah (dr in A&E), Adam (junior dr in MEAU).”

Come along to our Trust annual general meeting

Hospital patients, relatives, stakeholders and members of the public are being invited to an event to find out about developments United Lincolnshire Hospitals NHS Trust has made over the past year and plans for the year ahead. This event will be our Trust AGM, also incorporating one of our regular members meetings.

Please contact the membership office to confirm your attendance. The agenda will be sent to those who RSVP.

Location	Date	Time
Lincoln	Friday 22 September	3pm—5pm

Getting involved with our hospitals

There are a number of ways our members can get involved with our hospitals. Please find details of our latest opportunities below. Some activities are only open to members who have been through our Trust members' training programme, so please contact us if you are interested in being trained.

Members training

Members can get involved with the Trust in a number of ways. These include attending Trust meetings, helping to carry out visits and inspections to provide a patient perspective or sitting on job interview panels. If you are interested in becoming a patient representative, please come along to a members training session. The training session takes about an hour and can be arranged at your convenience. However all patient representatives will be expected to attend a safeguarding course. Please see the dates and locations for the forthcoming courses below:

- Tuesday 4 July at Lincoln County Hospital Safeguarding course 9.30am—1.30pm
- Friday 7 July 2017 at Grantham hospital Safeguarding course 9.30am—1.30pm

In order to book your place please contact the membership office.

Staff awards project group

We have another exciting opportunity to get involved. We are looking for one patient representative to sit on our staff awards project group. This group meets monthly at Lincoln, video conferencing facilities available at Pilgrim and Grantham. It is the group which plans, coordinates and arranges the annual staff awards. Enthusiastic volunteer is required. If you are interested in this role please contact the membership office by Thursday 13 July.

Organ donation committee

We are looking for a patient representative to join the Trust's organ donation committee. The committee meets quarterly at Lincoln County Hospital. If organ donation is a subject close to your heart for personal or professional reasons, or if you have any background in this area, please contact the membership office.

For any enquiries, comments and to express an interest in any of our meetings or activities, please contact the Membership Office on (01522) 572301 or email members@ulh.nhs.uk

Lincolnshire's hospitals lead the way in gathering feedback from young patients

Lincolnshire's hospitals are one of four pilot trusts across the country who have launched a new way to gather feedback from their younger patients with a monkey mascot.

ULHT is using Care Opinion and Monkey Wellbeing as a tool to gather comments and opinions from children and young people via a dedicated child friendly website.

The project is a partnership between Care Opinion and Monkey Wellbeing and aims to get

more children and young people to give feedback online about their health care experiences. It has already been implemented onto the children's wards and outpatient clinic at Lincoln County Hospital and is proving to be popular.

Feedback can be submitted via www.careopinion.org.uk/monkey. It is then used to inform any improvements to that service and we will respond to every story posted.



Come along to Lincolnshire patient, carer and public free networking event

You are invited to the networking event, which will be held on Saturday 15 July 2017 9.45am—3.30pm at New Life Conference Centre in

Sleaford. Please see the leaflet attached.

For more information or to register a place please contact Katie Swinburn, patient and public involvement officer, on 0115 7484216 or email: katie.swinburn@nottingham.ac.uk

New funding for county A&E departments

United Lincolnshire Hospitals NHS Trust has been awarded nearly £1 million to relieve pressure on hospital emergency departments ahead of next winter.

This money will be used to set up GP streaming services in front of the A&E departments at

Lincoln County Hospital and Pilgrim Hospital, Boston. These services free up the A&E departments to deal with emergencies more quickly and effectively.

The investment has been announced by the Department of Health this month as part of a £100 million fund being allocated to hospitals across the country to relieve pressure on A&E.

Seeking your views on developing health and social care services in Lincolnshire

Health and social care organisations across our county are looking at how we could change and improve health and social care services in

Lincolnshire – this programme is called the STP (Sustainability and Transformation Plan).

Please fill in the survey here to share your views with us, and help us to develop our plans for the future of hospital services across Lincolnshire: <https://www.surveymonkey.co.uk/r/98SZWMW>

Trust performance – April 2017

- We have a target that 95% of patients visiting A&E should be seen and either treated, admitted or discharged within four hours. For the month of April our performance was 79.12%.
- We have a target to have seen 92% of patients within 18 weeks of a GP referral, and during April 2017 our performance was 86.36%.

set for us.

- Our latest hospital standardised mortality (HSMR) performance, for June 2015 to May 2016, is 101.76. This is within expected levels.

The next public Trust Board meeting will be held on Tuesday 4 July at Auditorium, New Life Centre in Sleaford.