

Tweet of the month: [@chrismarriott6](#) Great compassionate care for my partner at endoscopy today in Grantham. NHS stars all [@ULHT_News](#) [@NHSMillion](#)

Thank you

A big thank you to all members who attended our forum in January 2017. We had a record attendance and there was lots of energy in the room. Your patient/public perspective is invaluable and very useful to our organisation. All the feedback collected during this meeting will be carefully considered to inform our plans for the future.

We are in the process of organising the next forum which will be in May. Please look out for an invitation soon.

Trust performance – December 2016

- Four hour waiting time in A&E performance was 77.47% against a target of 95%.
- The 18 week referral to treatment incomplete target was missed - 87.17% against a target of 92%
- Five out of the nine cancer targets were achieved in November 2016
- The latest mortality position is 101.76 for June 2015 – May 2016 (HSMR), which is in the expected range.

The next public Trust Board meeting is on Tuesday 7 March 2017.

Getting involved with our hospitals

There are a number of ways our members can get involved with our hospitals. Please find details of our latest opportunities below. Some activities are only open to members who have been through our Trust members' training programme, so please contact us if you are interested in being trained.

Equality, diversity and inclusion forum

We are looking for a number of patient representatives to take an active part in our equality, diversity and inclusion forum. This forum has been set up to not only lead and drive change so that the Trust can meet its statutory duties as set out in the Equality Act 2010, but also to celebrate and promote innovation and creativity in ensuring equality and inclusion for patients and staff. The group meets bi-monthly at Lincoln, Boston and Grantham via videoconference. If you are interested in joining this forum please contact the membership office.

Members training

If you are interested in becoming a patient representative on Trust meetings, helping to carry out visits and inspections to provide a patient perspective on our services, wards and departments or sitting on job interview panels, please contact the membership office to arrange a training session. Please note the time and date can be agreed to suit your availability.

Patient Led Assessment of the Care Environment (PLACE)

This is a programme of patient led-visits and we need a large group of patient representatives to assess all areas across our four hospital sites. We have now received notification that we should carry out inspections at two of our sites and have arranged dates for the assessments as follows:

- Lincoln County Hospital Thursday 9 March
- Pilgrim hospital Tuesday 21 March

If you would like to get involved in these visits, please contact the membership office.

For any enquiries, comments and to express an interest in any of our meetings or activities, please contact the membership office on (01522) 572301 or email members@ulh.nhs.uk

Shortlist announced for hospital staff awards 2017

The caring, compassion and dedication of hospital staff from across Lincolnshire is being recognised at a glittering awards ceremony later this year.

The shortlist for the United Lincolnshire Hospitals NHS Trust Staff Awards 2017 has now been finalised.

In total, 44 individuals and teams who work across Lincolnshire's hospitals have been shortlisted for this year's award in 11 categories. They were chosen from an impressive 690 nominations this year, including 100 from patients.

Every shortlisted individual and team has now been invited to the ULHT Staff Awards 2017, which is taking place at the Epic Centre at the Lincolnshire Showground on Thursday 4 May. You can see the full list of nominees on our website following the link <https://www.ulh.nhs.uk/news/shortlist-staff-awards-2017/>

Trust Chair Dean Fathers said: "The daily challenges that the staff at ULHT face are significant and they do an incredible job as a matter of routine.

"I am proud of them, and these awards are our way of recognising those that go beyond the norm, deliver amazing results and confidence to those people we serve, the people of Lincolnshire," he said.



Hospitals innovating to reduce pressure ulcers

Wards across Lincolnshire's hospitals have been equipped with a simple new tool to help in the early assessment and identification of a serious painful condition in patients.



New heel pressure ulcer mirrors have been purchased for every ward run by United Lincolnshire Hospitals NHS Trust.

These mirrors can be used by nursing and support staff to observe the heels of patients, helping the staff to quickly identify any skin changes on the heel that could lead to pressure damage. This means action can be taken early to prevent painful and debilitating pressure ulcers.

Lincolnshire's hospitals have a very good track record at managing them, and innovating to reduce the numbers of patients affected. In recent years the incidence of pressure ulcers in ULHT hospitals has reduced by nearly 40% to 0.9%.

Hospital housekeeper spins a good yarn to support dementia patients

A member of staff at a Lincolnshire hospital is using her purl of wisdom to knit activity blankets for patients with dementia.

Hazel Smith, housekeeper on Burton ward at Lincoln County Hospital has been creating fiddleblankets and fiddlemuffs for patients on the ward. Since starting just over a year ago, Hazel has knitted over 40 creations.

These activity blankets and hand muffs help to provide warmth and comfort for those with restless hands, as well as a source of mental stimulation and exercise for disoriented or confused patients,



What we've been doing

Over the last three months we had number of Trust members acting as patient representatives on different activities. We really appreciate your support and encourage everyone to get involved.

We would like to kindly remind our active members that when taking part in patient representative activities, they are asked to fill out forms to log attendance and feedback contribution and questions. We find this feedback very useful and would like to share their input with the wider membership audience.