

Tweet of the month: “@ULHT\_News Did you know it's #StressAwarenessMonth? Get practical tips to help you relax and cope with your worries <http://ow.ly/h2Hn30aA2qz>”

## Come along to our central members meeting

These meetings are open to everyone and provide a chance to get involved with what's going on within the Trust.

Please note we had to reschedule the central meeting due to the national election purdah period. We have received guidance from NHS Improvement and NHS England stating that in the run-up to the general election on Thursday 8 June, employees of NHS organisations “should decline invitations to events where they may be asked to respond on questions about future Government policy or on matters of public controversy.”

Please see new re-arranged date for the meeting below.

Please contact the membership office to confirm your attendance. The agenda will be sent to those who RSVP.

Location	Date	Time
Skegness	Monday 19 June	10am—12pm

## Getting involved with our hospitals

There are a number of ways our members can get involved with our hospitals. Please find details of our latest opportunities below. Some activities are only open to members who have been through our Trust members' training programme, so please contact us if you are interested in being trained.

### Patient representatives on interview panels

We are looking for patient representatives to sit on the job interview panels listed below:

- Band 7 sister interview on **Thursday 4 May, 1.30pm—3pm** at Lincoln County Hospital
- Band 7 theatre staff interview on **Friday 12 May, 9am—1pm** at Lincoln County Hospital

If you are interested and available on these days please contact the membership office. If you would like to sit on interview panels in future, please contact the membership office to book the interview panel training.

### Members training

Members can get involved with the Trust in a number of ways. These include attending Trust meetings, helping to carry out visits and inspections to provide a patient perspective on our services, wards and departments or sitting on job interview panels. If you are interested in becoming a patient representative, please come along to our members training session which will take place on **Thursday 4 May at 11.30am at Lincoln County Hospital**. In order to book your place please contact the membership office.

### Organ donation committee

We are looking for a patient representative to join the organ donation committee. The committee meets quarterly at Lincoln County Hospital. If organ donation is a subject close to your heart for personal or professional reasons or if you have any background in this area please contact the membership office.

**For any enquiries, comments and to express an interest in any of our meetings or activities, please contact the Membership Office on (01522) 572301 or email [members@ulh.nhs.uk](mailto:members@ulh.nhs.uk)**

## New volunteer roles available in A&E

New roles volunteers support the Accident and Emergency department Pilgrim Hospital, Boston are now available.



for  
to  
at

Lauren Wignell, A&E Performance Manager said: "This is a really exciting opportunity for anyone interested in supporting our fabulous A&E staff. We haven't had volunteer roles within the department for a number of years so we're thrilled to be able to welcome volunteers back."

The duties of the volunteers in A&E will include welcoming patients and visitors to the department, providing information to patients such as waiting times and escorting patients to main reception or the discharge lounge. Other duties include sitting and chatting with patients and relatives, assisting with meals and drinks, general tidying and supporting those patients and relatives with dementia.

United Lincolnshire Hospitals NHS Trust currently has 250 volunteers across the Trust but would like to have 1,000 volunteers by 2021.

There are vacancies across the four hospital sites. For more information please visit <https://www.ulh.nhs.uk/jobs/volunteering/#volunteer-roles>

## Equality, diversity and inclusion at United Lincolnshire Hospitals NHS Trust in 2021

Our vision is for equality, diversity and inclusion to be a 'golden thread' running through the organisation. We also want it to be central to how we work together to provide sustainable high quality patient-centred care for all people living in Lincolnshire.

From April 2017 the vision statements (some of which listed below) are being used throughout our organisation and are intended to provide a focus and vision for the delivery and development of all our services.

The statements refer to our patients and service users, our staff, our communities, our organisation, our commissioners and our regulators.

### We want our patients and service users to:

- 1) Have the confidence their individual needs and beliefs are taken seriously and they are treated with dignity and respect.
- 2) Know their individual life chances and well-being are enhanced by the Trust's commitment to equality, diversity and inclusion.
- 3) Be happy to choose to use and recommend the organisation.

### We want our staff to:

- 1) Feel valued and fairly treated in an organisation that really cares.
- 2) Know the Trust as an organisation that people want to come and work for, stay with and thrive in, because of its commitment to equality, diversity and inclusion.
- 3) Are proud to work in an open and inclusive organisation.

## What we've been doing

We would like to kindly remind our active members that when taking part in patient representative activities, they are asked to fill out forms to log attendance and feedback their contributions and questions. We find this feedback very useful and would like to share their input with the wider membership audience.

### Trust performance – February 2017

- We have a target that 95% of patients visiting A&E should be seen and either treated, admitted or discharged within four hours. For the month of February our performance was 75.22%.
- We have a target to have seen 92% of patients within 18 weeks of a GP referral, and during February 2017 our performance was 88.27%.
- We achieved three out of the nine cancer targets set for us.
- Our latest hospital standardised mortality (HSMR) performance, for June 2015 to May 2016, is 101.76. This is within expected levels.

**The next public Trust Board meeting will be held on Tuesday 9 May at Sleaford Learning and Development Centre in Sleaford.**