

United Lincolnshire Hospitals

NHS Trust

To:	Trust Board
From:	Lucy Ettridge
Date:	7 February 2017
Essential Standards:	

Title:	ULHT innovation report - National recognition for project which recognises the role of carers in hospital
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Author/Responsible Director: Anna Richards/ Jan Sobieraj

Purpose of the Report: To provide the Board with an update on innovation projects, service improvements and good news from across the organisation.

The Report is provided to the Board for:

Decision		Discussion	
Assurance		Information	

Summary/Key Points:

- Four innovative pieces of work in ULHT hospitals have been recognised in the national Fab Awards, run by the Academy of Fabulous NHS Staff.
- One project, the carers' badge, came out on top and won the Rosa Parks award, which recognises best practice and innovation across the NHS.
- The patient experience team created the badge after it was recognised that our staff sometimes struggle to identify who is a carer, and therefore to ensure they can play a role in the care of patients.
- Carers told us they wanted to be recognised as expert partners in care rather than just a relative or visitor when the person they cared for came to hospital for treatment.
- The badge and lanyards enable carers to be at the hospital 24/7 if they wish, to be present at ward rounds and whenever they need to be.

Recommendations:

To note

Strategic Risk Register

Performance KPIs year to date

Resource Implications (e.g. Financial, HR)

Assurance Implications:

Patient and Public Involvement (PPI) Implications.

Equality Impact

Information exempt from Disclosure

Requirement for further review?