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Can you help us shape our plans for the next five years?

We are developing a five year plan for how hospital services across Lincolnshire will improve, meet the needs of our local population and our staff and deliver the best possible quality of care within budget. We have identified six areas of work within our 2021 plan, and need your help to develop the options for what we do.

We want to hear from you! Over the next few months we will be going out to groups and talking to as many people as possible. Whilst we want to hear from everyone we are particularly looking to engage with patient and carer groups around the following health conditions/ areas: respiratory, renal, gastroenterology, stroke, breast cancer, maternity and paediatrics.

If you would like to get involved or know of a group that might be interested in speaking to us, please contact the membership office on 01522 572301 or email members@ulh.nhs.uk

Trust performance – August 2016

- The Trust did not achieve the 4 hour waiting time target in A&E in July 2016 - 77.80% against a target of 95%
- The 18 week referral to treatment incomplete target was missed in August 2016 - 89.19% against a target of 92%

- Three out of the nine cancer targets were achieved in July 2016
- The latest mortality position is 101.76 for June 2015 – May 2016 (HSMR), which is in the expected range.

The next public Trust Board meeting is on Tuesday 1 November 2016 in the committee room at Pilgrim hospital.

Getting involved with our hospitals

There are a number of ways our members can get involved with our hospitals. Please find details of our latest opportunities below.

Some activities are only open to members who have been through our Trust members' training programme, so please contact us if you are interested in being trained.

Interview panel

We are looking for a patient representative to be part of the interview panel listed below:

- Labour ward coordinator on **Thursday 10 November** 9am—1pm at Pilgrim hospital

If you are interested in carrying out this activity, please contact the membership office by Sunday 6 November.

Learning from complaints forum

The forum meets every two months to look at complaints and their outcomes. The complaints team is looking for six members to join this project. The next meeting is planned for November. If you are interested in taking on the role, please contact the membership office.

Members training

If you are interested in becoming a patient representative on Trust meetings, helping to carry out visits and inspections to provide a patient perspective on our services, wards and departments or sitting on job interview panels, please come along to one of our members training sessions listed below:

- Monday 28 November 1pm—2pm at Grantham hospital
- Wednesday 8 December 1pm—2pm at Lincoln County Hospital

To find out more about the venue and what to bring, please contact the membership office.

For any enquiries, comments and to express an interest in any of our meetings or activities, please contact the membership office on (01522) 572301 or email members@ulh.nhs.uk

News

State-of-the-art energy centre opens at Grantham and District Hospital

A new state-of-the-art energy centre has been opened at Grantham hospital by the Lord Lieutenant of Lincolnshire, Toby Dennis.



The hyper-efficient energy centre will provide the hospital with improved heating and hot water facilities following works that involved the replacement of temporary boilers with three new condensing boilers and the laying of new pipework around the hospital.

This £650,000 investment coincides with the launch of United Lincolnshire Hospitals NHS Trust's Sustainable Development Management Plan (SDMP) which outlines how the Trust is working towards being even more sustainable and energy efficient.

Lincolnshire to pilot new nursing support role

Health care providers in Lincolnshire will pilot the training of care staff in a brand new nursing support role.

In December 2015, the Government announced a plan to create a new healthcare support role - the nursing associate - that will sit alongside existing nursing care support workers and fully-qualified registered nurses to deliver hands-on care for patients. It has the potential to transform the future of the nursing and care workforce.

The bid from United Lincolnshire Hospitals NHS Trust, Lincolnshire Partnership NHS Foundation Trust, Lincolnshire Community Health Services NHS Trust, Lincolnshire Care Association and St Barnabas Lincolnshire Hospice will see the health care providers working together to shape the role, to recruit and train across both hospital and community settings.

At ULHT we will be looking at having our trainee nursing associates particularly at Pilgrim Hospital, Boston to strengthen our workforce, as there are a high number of nursing vacancies currently.

Lincolnshire hospital art competition is a stroke of genius for local school children



Lincolnshire children have been putting their creative skills to good use to help brighten the walls at Lincoln County Hospital.

Students from Lincoln Minster School were invited to enter a competition to create artwork for a new bereavement centre, due to open at the hospital in the coming months.

Thirteen paintings, sketches and collages were judged in the chapel at the hospital.

Volunteers urgently needed for hospital coffee shops

The coffee bars in the oncology and maternity reception areas at Lincoln County Hospital are both busy cafes providing a valuable service to patients using these areas.

We are appealing for volunteers to come forward and help support these valuable facilities, open from 9am to 4pm Monday to Friday and both morning (8.30am to 12.30pm) and afternoon (12.30pm to 4.30pm) shifts are available.

Voluntary Services Manager at ULHT, Andrew Tysoe, said: "Our volunteers do a brilliant job in staffing these coffee shops, and staff and patients who use them are so grateful for what they do."

Anyone interested in volunteering at the coffee shops should contact the voluntary services department at voluntaryservices@ulh.nhs.uk or call (01522) 597838.

What we've been doing

Over the last three months we had number of Trust members acting as patient representatives on different activities. We really appreciate your support and encourage everyone to get involved.

Below is a brief breakdown of what our patient reps have been up to recently:

- Seven members participated in mystery shopper inspections of public areas across the Trust.
- Seven members sat on interview panels for nursing posts band seven and above.
- 27 members attended locality forums in Lincoln,

Boston, Grantham and Louth in April.

- One patient representative has been selected to join WebV project
- One patient representative has been selected for Pilgrim infection prevention committee.
- One patient representative has been trained to sit on interview panels
- Three patient representatives have been recruited to join "Learning from complaints" project group
- 10 members were trained to become patient representatives
- Four members have been recruited to carry out hand hygiene audits on our wards.