

Tweet of the month: "8 hours with the committed nursing teams on Navenby Ward. Never underestimate the ability of a nurse. They are phenomenal @ULHTNews".

Come along to our locality forums in April

Our quarterly locality forums are open to everyone, and provide a chance to get involved with what's going on within the Trust.

The next set of meetings are taking place in April, please contact us for an agenda if you wish to come. The meetings will provide an opportunity for you to take part in a reputation study of the Trust

Location	Venue	Date	Time
Boston	Committee Room 1	Thursday 14 April	2pm – 4pm
Lincoln	Trust Boardroom	Monday 18 April	1pm – 3pm
Grantham	Meeting Room 3	Thursday 21 April	6pm – 8pm
Louth	Thoresby Suite	Monday 25 April	2pm – 4pm

Getting involved with our hospitals

There are a number of ways in you can get involved with Lincolnshire's hospitals. Please find details of our latest opportunities below.

Some activities are only open to members who have been through our Trust members training programme, so please contact us if you are interested in being trained.

Patient Led Assessment of the Care Environment (PLACE)

Our PLACE assessment at **Lincoln** will take place on **Monday 25 April**.

PLACE is a national programme which all hospitals take part in. The PLACE assessments use information directly from patient assessors to report how well a hospital is performing on privacy and dignity, cleanliness, food and general building maintenance.

These assessments are done annually, and the results are reported publicly to help drive improvements. We are looking for assessors to help carry out these assessments alongside some of our staff.

If you are able to support the Lincoln assessment day we would be very grateful.

Training for patient representatives to sit on job interview panels

It is recognised best practice to involve patients in appointing caring staff in our hospitals, therefore we are introducing an exciting involvement opportunity to all of our trained members.

If you are interested in taking on the role of a patient representative on a job interview panel, you will be required to complete the training sessions developed and delivered by our Human Resources team. The training will take place on **Wednesday 13 April at 3.30pm at Lincoln**. The training will take about an hour and it will involve a session on our interview and selection processes and the role of the patient rep on the job interview panel.

If you would like to attend the training, please contact the membership office.

For any enquiries, comments and to express an interest in any of our meetings or activities, please contact the membership office on (01522) 572301 or email members@ulh.nhs.uk

News

New chair appointed



We are pleased to announce the appointment of a new chair to our Board, Dean Fathers, who started work on 7 March.

As well as being a successful chair of another NHS trust, Dean is an honorary professor in the practice of healthcare management at Cass Business School, a visiting professor at Leeds Business School's centre for governance, and a professional fellow with the Institute of Mental Health.

He has been welcomed to the Trust, and has already started visiting many wards and departments meeting staff.

ULHT nurse wins prestigious nursing award

A nurse consultant from ULHT has been named Pressure Care Nurse of the Year at one of the nursing profession's most prestigious awards, The British Journal of Nursing Awards.

Mark Collier, Tissue Viability Nurse Consultant, was recognised for the development of PUNT (Pressure Ulcer Notification Tool) a unique online system that allows clinical staff to report and review reliable pressure ulcer data for inpatients.



Pressure ulcers are a type of injury that affects areas of the skin and underlying tissue. They are caused when the affected area of skin is placed under too much pressure for a prolonged period of time, in combination with a number of other factors.

Innovative approach to helping patients cope with radiotherapy treatment

Cancer patients who need radiotherapy treatment are being given support to improve and speed up their recovery.

The cancer enhanced recovery sessions run by ULHT are for patients about to start radiotherapy treatment. At these sessions they find out important information on their treatment, side effects and well-being to improve their recovery.

The fortnightly sessions are open to all of the 1,700 patients preparing for radiotherapy treatment for cancer in Lincolnshire each year. A therapy radiographer and a specialist occupational therapist run them. The session covers radiotherapy, potential side effects and how to manage these, exercise, work, emotional wellbeing and support that is available.

Are you making your voice heard about NHS services?

Any time you use NHS services you can give fast, anonymous feedback that could help improve services. The Friends and Family Test (FFT) asks a simple question to find out whether, based on your experience, you would recommend it to the people you care about, which is seen as the acid test for most people of whether something is good enough. Please give us your feedback, it will be much appreciated.

Trust performance – February 2016

The Trust did not achieve the 4 hour waiting time target in A&E in February (81.07%)

The 18 week referral to treatment incomplete target was achieved in February (93.14%)

4 out of the 9 cancer targets were achieved in January

The Trust has had 1 case of MRSA during 2015/16 to date.

The latest mortality position is 101.69 for Sep 2014 – Aug 2015 (HSMR)

The next public Trust Board meeting is on Tuesday 5 April 2016 in the Boardroom, Lincoln County Hospital.

What we've been doing

When members take part in patient representative activities, they are required to fill out forms to log attendance and feedback contribution and questions, here are some of the points members wanted to feed back in the past month:

Attendance at Infection Control Meeting by Judith Burnett in February 2016

- High level dusting had shown improvement, but there is still an issues with low level dusting, namely underneath beds, bed frames and windowsills

Attendance at Lincoln Hospital Management Group by Lissie Wilkins in February 2016

- Bereavement centre is planned to be opened in the summer.
- There is still some work to be done with regards to interpreters and translating letters to make the services more accessible.

PLEASE NOTE – Reporting forms do not need to be filled out for locality forums or pathway reviews, but forms are required for any other activity you wish to claim expenses for.