

Tweet of the month: [@JanSobieraj](#) Privileged to say huge thanks to our long service staff with [@DeanFathers1](#) [@ULHTNews](#). Over 3000 years experience [pic.twitter.com/NtelL7SIKT](http://pic.twitter.com/NtelL7SIKT)

## Come along to our locality forums in July

Our quarterly locality forums are open to everyone, and provide a chance to get involved with what's going on within the Trust.

The next set of meetings are taking place in July, please contact us for an agenda if you wish to come.

Location	Venue	Date	Time
Grantham	Meeting Room 3	Monday 4 July	2pm – 4pm
Lincoln	Trust Boardroom	Thursday 14 July	6pm – 8pm
Boston	Meeting Room 3	Monday 18 July	6pm – 8pm
Louth	Thoresby Suite	Thursday 21 July	2pm – 4pm

## Getting involved with our hospitals

There are a number of ways you can get involved with our hospitals. Please find details of our latest opportunities below.

Some activities are only open to members who have been through our Trust members' training programme, so please contact us if you are interested in being trained.

### Interview panel

We are looking for a patient representative to be part of the interview panel for a band 7 respiratory nurse. The interview is on Wednesday 6 July at 3pm at Pilgrim hospital. If you would like to be a part of the panel, please let us know by Sunday 3 July. We are looking for one patient representative and we will be in touch if you have been selected.

If you would like to be part of future interview panels, you will need to undergo a short specialist training course. If you are interested, please contact membership office.

### Staff award project group

We are looking for a patient representative to sit on our staff awards project group. This group meets monthly at Lincoln, video conferencing facilities available at Pilgrim and Grantham. It is the group which plans, coordinates and arranges the annual staff awards. Enthusiastic volunteers required. If you are interested in that role please contact the membership office by Wednesday 13 July.

### Members training

If you are interested in becoming a patient representative on some of the Trust meetings, helping to carry out visits and inspections to provide a patient perspective on our services, wards and departments or taking part in the interview panels, please come along to our members training session. It will take place on Monday 25 July at 10.30 at Lincoln County Hospital. The session will take about two hours/ If you would like to register your interest, please contact Membership office by Wednesday 20 July.

### Hand hygiene audits

Hand hygiene audits are observations of when staff should be following hand hygiene, i.e. before and after patient contact. Once a month all wards observe 10 random members of staff. We are looking for a patient representative to conduct these observations on a monthly basis. If you are interested in taking on that role and are able to dedicate approximately two hours each month, please contact membership office.

For any enquiries, comments and to express an interest in any of our meetings or activities, please contact the membership office on (01522) 572301 or email [members@ulh.nhs.uk](mailto:members@ulh.nhs.uk)

## Junior doctor's improvement work shortlisted for national awards

Dr Christopher Asplin, a junior doctor at Grantham and District Hospital, conducted a patient experience



survey on the emergency admissions unit to identify areas where improvements could be made. The survey found that although there were areas for improvement, 100% of patients thought they were treated with respect and dignity and 97% of patients found that their experience was good or excellent. The results of the feedback will be used to inform changes and help further improve the service offered to patients in the emergency admissions unit.

Dr Asplin's work was a finalist in the National Quality Improvement Project awards and presented his work to the Royal College of Physicians in March 2016.

The project was also shortlisted for The Lancet Research Prize at the Royal College of Physician's Excellence in Patient Care Awards which is awarded for outstanding research activity that contributes to excellent patient care.

Dr Asplin, said, "The reason I became a doctor was to help people through some of the most difficult times in their life and this project gave me the chance to change things for the better."

## Hospital volunteers to be celebrated as part of Volunteers' Week

Volunteers at United Lincolnshire Hospitals Trust, Lincolnshire Partnership NHS Foundation Trust and Lincolnshire Community Health Services NHS Trust play an integral part in the running of NHS services in the county.

To coincide with Volunteers Week, ULHT launched a new volunteer logo and uniform as chosen by the volunteers themselves. All the volunteers have been given a lapel badge to wear as recognition of their valued role within the Trust.

Andrew Tysoe, voluntary services manager at ULHT said, "2016 will be an exciting year for volunteering at ULHT. We already have over 250 volunteers actively volunteering, many of whom have been with us for many years. We plan to recruit more volunteers and hope that the positive impact on the patient experience will get better and better."



## Make a nomination for the best hospital staff in Lincolnshire

United Lincolnshire Hospitals NHS Trust staff awards for 2017 are now open for nominations.

This is the opportunity for the people of Lincolnshire to recognise the hard work, dedication and caring of hospital staff working across the county.

Nominations can be made in 11 categories recognising care and compassion, great teamwork, research and innovation and unsung heroes amongst other things.

To nominate someone for an award, please fill in a form available on the Trust website at <https://www.ulh.nhs.uk/about/staff-awards/>. Paper copies will also be distributed around the hospital sites.

## New partnership to share diagnostic information

ULHT has partnered with six other trusts to improve the sharing of diagnostic information across the East Midlands. The other trusts involved are Sherwood Forest NHS Foundation Trust, Nottingham University Hospitals, Northampton General Hospital, Kettering General Hospital, Chesterfield Royal Hospital and University Hospitals of Leicester NHS Trust.

When all the trusts are on board, this will enable improved sharing of x-rays CT, MRI, ultrasound and other types of digital images, leading to better treatment for patients, as well as generating substantial financial savings for the Trust.

This also improves patient care by allowing us to share expert opinion on the scans and images across the region and reduces delays when patients move between hospitals, and could reduce the times of results being returned. Patients and service users will have new options about how their confidential clinical information is used.

## Trust performance – April 2016

The Trust did not achieve the 4 hour waiting time target in A&E in April 2016 (80.54%)

The 18 week referral to treatment incomplete target was achieved in April 2016 (92.11%)

2 out of the 9 cancer targets were achieved in March 2016

The Trust has not had any cases of MRSA in year 2016/17

The latest mortality position is 101.69 for Sep 2014 – Aug 2015 (HSMR)

The next public Trust Board meeting is on Tuesday 5 July in the Boardroom at Lincoln County Hospital.

## What we've been doing

When members take part in patient representative activities, they are asked to fill out forms to log attendance and feedback contribution and questions, here are some of the points members wanted to feed back in the past month:

### Attendance at enhanced care project meeting by Peter Palmer June 2016

- Visited ward 6a and 6b and discussed issues to date with discharge pilot scheme.
- Talked about issues with staff shortages, volunteer

capacity and how they can help with caring for lower risk patients.

### Attendance at outpatients transformation committee by Roger Thorley June 2016

- Discussed ophthalmic tests for glaucoma suspect patients, currently being performed at the hospital rather than in the community.
- Requested meeting with CCG to address the issue