# **Members' Newsletter**





Tweet of the month: "Short listing the staff awards was a hard yet amazing experience. What amazing staff we have at ULHT! @NegusJennie @ianho78 @ULHTNews"

#### Come along to our locality forums in April

Our quarterly locality forums are open to everyone, and provide a chance to get involved with what's going on within the Trust.

The next set of meetings are taking place in April, please contact us for an agenda if you wish to come. Let us know if there's something you'd like to see on the agenda for discussion.

Location	Venue	Date	Time
Boston	Committee Room 1	Thursday 14 April	2pm – 4pm
Lincoln	Trust Board Room	Monday 18 April	1pm – 3pm
Grantham	Meeting Room 3	Thursday 21 April	6pm – 8pm
Louth	Thoresby suite	Monday 25 April	2pm — 4pm

#### Getting involved with our hospitals

There are a number of ways in which members can get involved with Lincolnshire's hospitals. Please find details of our latest opportunities below.

Some activities are only open to members who have been through our Trust members training programme, so please contact us if you are interested in being trained.

# Patient representatives on interview panels

We are planning to start using patient reps on some of our job interview panels. It is recognised best practice involve patients in the appointment of caring staff in our hospitals. This will be introduced from April 2016 and the training will be provided for those wishing to take part.

If you'd be interested in sitting as a patient rep on job interview panels, please get in touch.

### Patient Led Assessment of the Care Environment (PLACE)

PLACE is a national programme which all hospitals take part in, where a team of patients assess the care environment, including cleanliness, privacy and dignity and food.

The PLACE assessments for ULHT will be taking place some time between 7 March and 10 June, although we do not have specific dates yet, as we will receive 6 weeks notice.

If you'd like to express your interest in taking part in them please get in touch..

#### Get involved with shaping our annual plan

Following our last round of locality forums, we recognised a need to organise a dedicated meeting to discuss our annual plan before finalising. This meeting will provide an opportunity for members to find out more about the Trust's annual planning process, enter into a discussion on the subject and contribute your ideas.

The meeting will be held on Thursday 17 March from 2pm-4pm in Sleaford. If you wish to attend, please get in touch.

For any enquiries, comments and to express an interest in any of our meetings or activities, please contact the membership office on (01522) 572301 or email members@ulh.nhs.uk

### News!

# Patients getting straight to test for their colonoscopy

Patients needing investigative tests on their bowel are being seen up to two weeks earlier thanks to a pilot project at Lincoln County hospital.

We are currently piloting the use of a new way of booking in colonoscopy tests for patients with suspected cancer.

In the new process, patients who are eligible are contacted by a nurse specialist by telephone within days of being referred by their GP. The specialist will assess them based on symptoms and history and then recommend the best course of action. If it is decided that they need a colonoscopy, that can be booked straight away.

If the pilot is successful, this could be rolled out to other ULHT hospitals.

# Recognition for hundreds of dedicated hospital staff

Staff working in Lincolnshire's hospitals are being recognised for their amazing caring, kindness and dedication in a bumper year for the ULHT Staff Awards.

This year an impressive 430 nominations were received for the United Lincolnshire Hospitals NHS Trust Staff Awards 2016, 100 of which were from patients. This is a big increase over last year, where we received 150 nominations overall.

Now, the shortlisted entries have been revealed, which span wards and departments across all four ULHT hospitals, and all staff grades, as well as both clinical and non-clinical staff. Details can be found on the ULHT website.

The winners will be announced at an awards ceremony at the Princess Royal Sports Arena in Boston on Thursday 14 April.

#### Visitors advised to stay away from Lincolnshire hospitals

To protect vulnerable patients, we are asking visitors not to visit the hospital if you have a cough, cold or flu symptoms until you are fully recovered. Anyone with flu symptoms will be infectious for at least five days from when they become ill and can spread the infection to others.

Successful recruitment trip
We're pleased to report that our recent international recruitment trip to the Philippines has been a great success, with over 100 high quality nurses recruited.

#### **Trust performance- January 2016**

The Trust did not achieve the 4 hour waiting time target in A&E in January 2016 (82.73%)

The 18 week referral to treatment incomplete target was achieved in January 2016 (92.48%)

6 out of the 9 cancer targets were achieved in December 2015

The Trust has had 1 case of MRSA during 2015/16 to date.

The latest mortality position is 101.69 for Sep 2014 – Aug 2015 (HSMR)

The next public Trust Board meeting is on Tuesday 1 March in Training Room 1 at Grantham Hospital.

#### Generous donation benefits Boston patients

Patients with skin conditions at Pilgrim Hospital, Boston have benefited from a generous donation by a local support group.



The Boston League of Friends raised nearly £10,000 and recently presented a new ultra violet therapy system (PUVA) to the dermatology outpatients department at the hospital, to be used for the treatment of psoriasis.

### What we've been doing

When members take part in patient representative activities, they are required to fill out forms to log attendance and feedback contribution and questions, here are some of the points members wanted to feed back in the past month:

Attendance at estates infrastructure and environment committee by Peter Palmer in February 2016

 Housekeeping staff were praised for their dedication and willingness to put the extra hours needed to re-open wards as soon as possible during norovirus outbreak at Lincoln.

# Attendance at Lincoln hospital management group by Lissie Wilkins in January 2016

 Raised that the bereavement centre is still not in use, needs to be up and running.

Attendance at Infection control meeting by Judith Burnett in February 2016

- Norovirus outbreak—continued work being carried out to prevent the spread
- Auditing is to be standardised across each site

PLEASE NOTE – Reporting forms do not need to filled out for locality forums or pathway reviews, but forms are required for any other activity you wish to claim expenses for.