

Come along to our locality forums in July

Our quarterly locality forums are open to everyone, and provide a chance to get involved with what's going on within the Trust. The next set of meetings are taking place in October, please

Location	Venue	Date	Time
Louth	Thoresby suite	Friday 21 October	10am—12pm
Boston	Committee room	Monday 24 October	2pm—4pm
Grantham	Meeting room 3	Thursday 27 October	2pm—4pm
Lincoln	Trust boardroom	Monday 31 October	4pm—6pm

Come to our Annual General Meeting

Our Annual General Meeting taking place on **Monday 26 September, 3pm-5pm, Eliot Room, Bishop Grosseteste University, Lincoln**. This year's AGM will feature winners from last years' staff awards as well as displays and presentations from members of the executive team.

Getting involved with our hospitals

There are a number of ways you can get involved with our hospitals. Please find details of our latest opportunities below. Some activities are only open to members who have been through our Trust members' training programme, so please contact us if you are interested in being trained.

Learning from complaints forum

The forum meets every two months to look at complaints and their outcomes. The complaints team is looking for six members to join this project. The next meeting is planned for November. If you are interested in taking on the role, please contact the membership office by Thursday 8 September 2016.

Pilgrim infection prevention committee

We are looking for a patient representative to sit on the Pilgrim infection prevention committee, which meets once a month at Pilgrim hospital in Boston. The aim of these meetings is to share information across different departments within the hospital and evaluate and discuss different ways of ensuring the hospital is maintaining the infection prevention standards.

If you are interested and available to attend these monthly meetings, please contact the membership office by the end of August.

Members training

If you are interested in becoming a patient representative on Trust meetings, helping to carry out visits and inspections to provide a patient perspective on our services, wards and departments or sitting on job interview panels, please come along to one of our members training sessions listed below:

- Tuesday 6 September 12pm—1pm at Pilgrim hospital
- Monday 12 September 10am—11am at Grantham hospital
- Thursday 15 September 3pm—4pm at Louth hospital

To find out more about venues and what to bring, please contact the membership office.

Hand hygiene audits

Hand hygiene audits are observations of when staff should be following hand hygiene procedure, i.e. before and after patient contact. Once a month all wards observe 10 random members of staff. We are looking for a patient representative to conduct these observations on a monthly basis across all hospital sites. If you are interested in taking on the role and are able to dedicate approximately two hours each month, please contact the membership office.

For any enquiries, comments and to express an interest in any of our meetings or activities, please contact the membership office on (01522) 572301 or email members@ulh.nhs.uk

News

Temporary changes to the opening hours of Grantham A&E

The opening hours of Grantham A&E have been temporarily reduced for the next three months due to staffing pressures.

The department will be open from 9am to 6.30 pm, seven days a week for three months. We do not have enough doctors to safely staff all three of our A&Es 24 hours a day, 7 days week.

Reducing the opening hours of Grantham A&E will help maintain safe services across Lincolnshire as we can move doctors from Grantham to Lincoln and Pilgrim A&Es – our busiest A&Es.

Grantham A&E is already classed as a level three department, which means ambulances with seriously ill patients such as heart attacks, multiple trauma from road traffic accidents, suspected strokes or paediatric emergencies bypass Grantham hospital to get the right care first time.

Dr Suneil Kapadia, medical director at ULHT said, "We know this has been an unpopular decision, and we share the frustrations of Grantham people. This hasn't been an easy decision to make but it was made to protect patients and maintain safe services. Having doctors at Lincoln and Pilgrim A&E will help all residents of Lincolnshire, including Grantham people."

We would like to thank our members for their continuous support and understanding. Staffing pressures have been discussed on many occasions at our locality forums as the Trust seeks alternative ideas from the members of the public.

Opening of new clinical research facility at Pilgrim hospital

Clinical research is taking centre stage with the opening of a new research facility at Pilgrim Hospital, Boston.



The event included talks by the Director of the Lincolnshire Clinical Research

Facility Dr Tanweer Ahmed and Chief Executive of the National Institute for Health Research, Clinical Research Network Dr Jonathan Sheffield OBE, as well as patients Gary White and Linda Storr, who have directly benefitted from clinical trials at the hospital.

Clinical research in Lincolnshire's hospitals has gone from strength to strength in recent years, with the number of clinical trials and studies carried out in United Lincolnshire Hospitals NHS Trust Hospitals soaring from around 10 to nearly 200.

At Pilgrim, the research team are working on a number of trials including oncology, haematology, stroke, cardiology, paediatric, dermatology, diabetes, midwifery, ophthalmology, respiratory, anaesthesia, gastroenterology, renal and orthopaedics.

Action log questions

During our locality forum meetings we ask members to raise any questions or concerns they have. We then investigate with relevant departments and provide answers at the next round of locality forums. If you asked one of the questions listed below, could you please get in touch with more details so that we can investigate:

- Patient information leaflet with outdated picture—which leaflet is it?
- Neurological nurse contracted elsewhere as well—which specialist nurse is it?

Lincolnshire hospitals band would like to invite all members to its forthcoming 40th anniversary concert, which will take place on Friday 23 September at Sir Robert Pattison school in North Hykeham.

Trust performance – June 2016

- The Trust did not achieve the 4 hour waiting time target in A&E in June 2016 (81.12%)
- The 18 week referral to treatment incomplete target was achieved in June 2016 (92.02%)
- Three out of the nine cancer targets were achieved in May 2016
- The Trust has had one case of MRSA in year 2016/17
- The latest mortality position is 101.69 for Sep 2014 – Aug 2015 (HSMR)
- The next public Trust Board meeting is on Tuesday 6 September 2016 in training room 1 at Grantham and District Hospital.

What we've been doing

When members take part in patient representative activities, they are asked to fill out forms to log attendance and feedback contribution and questions, here are some of the points members wanted to feed back in the past month:

Attendance at estates and facilities committee meeting by Peter Palmer July 2016

- Discussed current repairs at Grantham hospital—

electricians and plumbing

Attendance at infection prevention committee meeting by Judith Burnett July 2016

- Hand hygiene training is taking place in wards to ensure all staff are included
- Housekeeping staff shortage at Lincoln County Hospital was reported