

Emergency Care

21%	81%	11%
	3,103	403
Response	Recommend	Non recommend

Day Case

26%	96%	2%
	2,001	40
Response	Recommend	Non recommend

Inpatients

28%	88%	7%
	1,319	99
Response	Recommend	Non recommend

Outpatients

15%	92%	3%
	13,270	407
Response	Recommend	Non recommend

Birth

9%	96%	2%
	435	8
Response	Recommend	Non recommend

Paediatrics

4%	76%	16%
	415	88
Response	Recommend	Non recommend

Therapies

30%	93%	3%
	439	12
Response	Recommend	Non recommend

Friends and Family Test - Overall Trust scores, by month

■ Recommends ■ Non recommends — Response rate

