

Metric	Units	Source	Benchmark	Top Quartile Average	YTD	Q1 16/17	Trend Apr16- June 16	Apr-16	May-16	Jun-16	Jul-16
<b>SAFE AMBITION 1: Reduction of Harm Associated with Mortality</b>											
HSMR (April 15 - March 16)	Ratio	Dr Foster	100		101.51	101.57		99.54	99.88	101.46	101.51
SHMI (Jan 15 - Dec 15)	Ratio	Dr Foster	100		110.99	110.99		111.21	111.21	110.99	110.99
Crude Mortality (HSMR basket 56 diagnosis) (June 16)	Mthly Number	Dr Foster			1.62%	1.66%		1.81%	1.70%	1.46%	1.52%
<b>SAFE AMBITION 2: Reduction of Harm Associated with Harm Free Care</b>											
Harm free care (new & old)	Mthly %	ST	95%	95%	92.06%	92.00%		91.75%	91.33%	92.92%	92.25%
Harm free care (new)	Mthly %	ST	98%	98%	96.86%	96.92%		97.51%	95.61%	97.64%	96.69%
<b>SAFE AMBITION 3: Reduction of Harm Associated with Falls</b>											
Falls per 1000 OBD	Mthly %	Datix	3.90%	3.90%	3.83%	3.79%		3.26%	3.89%	4.22%	3.93%
Falls with harm per 1000 OBD	Mthly %	Datix	0.19%	0.19%	0.50%	0.53%		1.01%	0.33%	0.26%	0.39%
Combined SQD Metrics (Falls)	Mthly %	SQD	90%		71.91%	71.13%			70.97%	71.29%	73.48%
<b>SAFE AMBITION 4: Reduction of Harm Associated with Pressure Ulcers</b>											
Category 4 hospital acquired incidents	Mthly Number	PUNT	0	0	7	4		0	2	2	3
Category 3 hospital acquired incidents	Mthly Number	PUNT	0	0	8	8		1	4	3	0
Category 2 hospital acquired incidents	Mthly Number	PUNT	27		124	100		27	39	34	24
Pressure ulcers per 1000 OBD	Mthly %	IS	TBC	TBC				TBC	TBC	TBC	TBC
Tissue viability compliance (All metrics)	Mthly %	SQD	90%		71.91%	71.13%			92.74%	91.52%	92.30%
<b>SAFE AMBITION 5: Reduction of Harm Associated with Medication</b>											
Medication incidents	Mthly Number	Datix			474	340		108	110	122	134
Medication incidents resulting in harm (Low, Moderate, Severe & Death)	Mthly Number	Datix	0	0	48	36		12	9	15	12
Medication errors per 1000 OBD	Mthly %	Datix	TBC	TBC	3.36	3.27		3.45	2.90	3.45	3.66
CD Audit Compliance (Q1 April - June 16)	Mthly %	Pharmacy	100%	100%	79%	79%		82%		76%	
<b>SAFE AMBITION 6: Reduction of Harm Associated with Infections</b>											
MRSA Cases	Mthly Number	IPC	0	0	0	0		0	0	0	0
C difficile Cases	Mthly Number	IPC	46		17	11		1	5	5	6
CAUTIs	Mthly Number	ST	2	TBC	7	4		1	2	1	3
	Mthly %	Facilities	95%	98%	85%	85%		81%	85%	87.74%	86.49%
<b>SAFE AMBITION 7: Reduction of Harm Associated with Deterioration</b>											
Sepsis Bundle compliance in A&E / Emergency wards	Mthly %	QG	90%		71.91%	73.11%		66%	74.26%	79.07%	68.29%
IVAB within 1 hour for sepsis in A&E / Emergency wards	Mthly %	QG	90%		39.20%	38.05%		38%	38.16%	37.88%	42.65%
VTE rate	Mthly Number	ST	TBC		7	6		2	3	1	1
VTE risk assessments completed on admission	Mthly %	Medway	>95%	100%	96.25%	96.46%		96.73%	96.64%	96.00%	95.64%
Physiological observations on time	Mthly %	SQD	90%		79.43%	79.15%			79.2%	79.1%	80.0%
Cardiac Arrests outside of the Emergency Department (not including peri-arrests)	Mthly Number	Resus	TBC		57	43		13	15	15	14
DNACPR compliance	Mthly %	SQD	90%		96.00%	95.31%			96.7%	93.96%	97.37%
<b>SAFE AMBITION 8: Reduction of Harm Associated with Surgery</b>											
Compliance WHO checklist completion	Mthly %	QG	100%		99%	98%		99.30%	96.9%	98.70%	99.50%
<b>SAFE AMBITION 9: Reduction of Harm by Building a Positive Patient Safety Culture</b>											
Incidents reported	Mthly Number	DATIX			4610	3426		1054	1134	1238	1184
Never Events	Mthly Number	DATIX	0		1	1		0	0	1	0
Incidents reported on STEIS	Mthly Number	STEIS	TBC		19	18		8	5	5	1
Incidents resulting in severe harm / death	Mthly Number	DATIX	TBC		65	54		9	24	21	11
Duty of Candour compliance	Mthly %	DATIX	100%	100%	50%	50%		17%	67%	67%	50%
Serious incidents relating to sub-optimal care	Mthly Number	DATIX	TBC		TBC	TBC		TBC	TBC	TBC	TBC
<b>CARING AMBITION 10: Improvement of Patient Experience Associated with Reduction of Complaints</b>											
Complaints	Mthly Number	DATIX			243	198		72	63	63	45
PALS	Mthly Number	Pt Exp			1373	1046		367	326	353	327
<b>CARING AMBITION 11: Reduction of Harm by Improving the Patient Experience</b>											
Inpatient FFT Recommend	Mthly %	Pt Exp	94%	96%	89%	88%		88%	88%	89%	89%
Day Case FFT Recommend	Mthly %	Pt Exp	88%	87%	95%	95%		96%	95%	94%	95%
Emergency Services FFT Recommend	Mthly %	Pt Exp	88%	87%	80%	81%		81%	82%	79%	78%
Maternity (Birth) FFT Recommend	Mthly %	Pt Exp	97%	96%	98%	97%		100%	100%	91%	100%
Outpatient FFT Recommend	Mthly %	Pt Exp	92%	92%	92%	92%		92%	92%	92%	93%
Mixed Sex Accomodation	Mthly Number	DATIX	0	0	16	15		10	2	3	1
<b>EFFECTIVE AMBITION 13: Reduction of Harm Associated with Timeliness of Communication to GP</b>											
eDD compliance	Mthly %	IS	95%	95%	75.80%	75.61%		74.02%	76.72%	76.08%	76.37%
<b>EFFECTIVE AMBITION 13: Reduction of Harm Associated with Maternity</b>											
Number of Births	Mthly number	Maternity	500		1791	1325		427	445	453	466
Normal Birth Rate	Mthly %	Maternity	> 63.5%		59.89%	58.40%		56%	61.80%	56.95%	64.38%
Section Rate	Mthly %	Maternity	< 20.7%		24.73%	25.61%		25%	24.04%	27.96%	22.10%
Number of Induction	Mthly %	Maternity	30%		27.66%	26.89%		31%	17.69%	31.54%	29.98%
Number of still births	Mthly number	Maternity	< 1 mth		7	5		3	1	1	2
PPH >2 lit	Mthly number	Maternity	< 11 mth		17	15		4	6	5	2
Numner of times unit closed	Mthly number	Maternity	< 1 mth		1	1		0	1	0	0