

## **PARKING INFORMATION FOR BLUE BADGE HOLDERS**

### **OPTION 1: PAY AT THE GLYDE KIOSK**

- On your first visit, display the clock portion of your Blue Badge in your vehicle and present the photo portion to reception along with your vehicle registration, to register for the £1.90 24-hour tariff
- You will be presented with a barcode voucher to use at a payment kiosk at the end of your first visit
- You do not need to register the same vehicle again until your Blue Badge expires. However, you must tell us immediately if you change your vehicle or your registration number. You can do this at hospital main reception
- When you next visit the hospital, display your Blue Badge as normal, attend your appointment and visit the payment kiosk as you leave to be automatically presented with the £1.90 24-hour tariff

### **OR**

### **OPTION 2: PAY VIA good2go**

- On your first visit, display the clock portion of your Blue Badge in your vehicle and present the photo portion to reception along with your vehicle registration, to register for the £1.90 24-hour tariff
- Register your details at [www.parkgood2go.com](http://www.parkgood2go.com)  
This can be done up to 24-hours after leaving the car park
- Your first visit is free
- When you next visit the hospital display your Blue Badge as normal, attend your appointment and payment will be dealt with automatically\*
- You must log-in to your good2go account immediately if your vehicle registration changes to update your details

*NB: Payment via good2go will incur a 20p convenience fee in addition to £1.90*



## FREQUENTLY ASKED QUESTIONS

**Q: Do I still need to display my Blue Badge?**

*A: Yes, you must always display the clock portion of your Blue Badge in your vehicle.*

**Q: Why do I need to register my vehicle?**

*A: This enables the payment kiosks to offer the £1.90 tariff for 24 hours without you having to collect a barcode from reception each time you visit.*

**Q: Why is the Blue Badge tariff more expensive for 1 hour than the standard tariff?**

*A: The £1.90 tariff allows a Blue Badge holder to park for up to 24 hours.*

**Q: Can I leave the car park and come back later?**

*A: Yes, the Blue Badge tariff allows you access to all Patient & Visitor car parks throughout the paid 24-hour period.*

**Q: When does the 24 hours start?**

*A: From the time you ENTER the car park.*

**Q: If I have paid for 24 hours and visit multiple times within that 24 hours, do I need to keep visiting the payment kiosk each time?**

*A: No, just pay at the end of your FIRST visit, you are free to come and go from the Patient & Visitors car parks for 24 hours from your first entry.*

**Q: What happens when my Blue Badge expires?**

*A: You will need to register your vehicle again with your NEW Blue Badge.*

**Q: What if I bring a different car to the hospital?**

*A: You may register up to 3 vehicles. Alternatively, staff can offer you a single use voucher.*

**Q: What if I change my vehicle?**

*A: You will need to inform hospital main reception and give your new vehicle details.*

**Q: Will I need to register my vehicle in future?**

*A: When your Blue Badge expires you will need to register again.*

**Q: Can I still visit the hospital and pay with a voucher as I leave, without registering?**

*A: You don't have to register and could instead collect a voucher each time you visit. Please inform the staff of this when you visit reception.*

