

<b>To:</b>	Trust Board
<b>From:</b>	Anna Richards
<b>Date:</b>	29 June 2018
<b>Essential Standards:</b>	

<b>Title:</b>	ULHT innovation report – quality matrons										
<b>Author/Responsible Director</b>	Anna Richards/ Jan Sobieraj										
<b>Purpose of the Report:</b>	To provide the Board with an update on innovation projects, service improvements and good news from across the organisation.										
<b>The Report is provided to the Board for:</b>	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%; padding: 5px;">Decision</td> <td style="width: 5%;"></td> <td style="width: 50%; padding: 5px;">Discussion</td> <td style="width: 5%;"></td> </tr> <tr> <td style="padding: 5px;">Assurance</td> <td></td> <td style="padding: 5px;">Information</td> <td style="text-align: center;">x</td> </tr> </table>			Decision		Discussion		Assurance		Information	x
Decision		Discussion									
Assurance		Information	x								
<b>Summary/Key Points:</b>	<ul style="list-style-type: none"> <li></li> </ul>										
<b>Recommendations:</b>	<ul style="list-style-type: none"> <li>To note</li> </ul>										
<b>Strategic Risk Register</b>	<b>Performance KPIs year to date</b>										
<b>Resource Implications (e.g. Financial, HR)</b>											
<b>Assurance Implications:</b>											
<b>Patient and Public Involvement (PPI) Implications.</b>											
<b>Equality Impact</b>											
<b>Information exempt from Disclosure</b>											
<b>Requirement for further review?</b>											

## **New senior nurses focussing on quality improvements in Lincolnshire's hospitals**

Five new matrons have started work to help improve the quality of care in Lincolnshire's hospitals and introduce national best practice on the wards.

The introduction of quality matrons is an innovation to help to bring in sustainable change that standardises practice across our hospital sites, that meets the highest possible standards.

These new dedicated senior nurses work independently of the 24 existing matrons who already work across United Lincolnshire Hospitals NHS Trust ((ULHT) to lead ward teams. They are John Boulton, Julie Button, Karen Bailey, Jennie Deeks and Nicolene Atkinson.

## **Ward accreditation**

The quality matrons are leading and embedding the Trust's ward accreditation scheme. This is a new initiative, where the 40 adult inpatient wards across Lincoln County Hospital, Louth Hospital, Pilgrim Hospital in Boston and Grantham and District Hospital are regularly inspected and assessed against a range of measures.

The scheme has been adapted from a similar process created by Salford Royal NHS Foundation Trust, which is one of the only trusts in the country rated 'Outstanding' for the quality of care that it provides.

Each ward is assessed and given a rating of red, amber, or green based on how it scores in 13 standards. These standards look at, for example, how patient falls or pressure ulcers are managed and prevented on the wards, how the correct nutrition for patients is maintained, the experience of patients, the workforce in the area, infection prevention performance and the end of life care provided.



Where similar schemes have been used, staff and patients have seen improved ward leadership, improved patient experience, reductions in avoidable patient harms and improved clinical efficiency and effectiveness.

The first three wards to have achieved green ratings in the ward accreditation programme are Ward 2, Ward 6 and ACU at Grantham and District Hospital.

## **Quality improvement projects**

As well as running ward accreditation, the quality matrons also do targeted improvement work. One example is a piece of work that has been started to improve and standardise the documentation that wards use for hourly ward rounds.

The team has also done a piece of work around the safe management of nasogastric tubes on the adult in patient wards which has led to two members of the team winning an award from the Academy of FAB staff. This project remains ongoing to follow up and ensure staff are supported in the clinical environment.