

Tweet of the month: [@Research_ULH](#) Feeling very proud and honoured to have reached our 1000th follower. Thank you

Come along to members locality forum in January.

We will be discussing our 2021 programme and the Lincolnshire Sustainability and Transformation Plan (STP). Please confirm your attendance by contacting the membership office on 01522 572301 or emailing members@ulh.nhs.uk. The full agenda will be sent to those who RSVP.

Venue	Location	Date	Time
Dower House Hotel	Woodhall Spa, LN106PY	Tuesday 31 January 2017	3pm—5pm

Trust performance – October 2016

- Four hour waiting time in A&E performance was 81.28% against a target of 95% - an improvement from September
- The 18 week referral to treatment incomplete target was missed - 87.74% against a target of 92%

- Six out of the nine cancer targets were achieved in September 2016

- The latest mortality position is 101.76 for June 2015 – May 2016 (HSMR), which is in the expected range.

The next public Trust Board meeting is on Tuesday 7 February 2017.

Getting involved with our hospitals

There are a number of ways our members can get involved with our hospitals. Please find details of our latest opportunities below. Some activities are only open to members who have been through our Trust members' training programme, so please contact us if you are interested in being trained.

Equality, diversity and inclusion forum

We are looking for a number of patient representatives to take an active part in our equality, diversity and inclusion forum. This forum has been set up to not only lead and drive change so that the Trust can meet its statutory duties as set out in the Equality Act 2010, but also to celebrate and promote innovation and creativity in ensuring equality and inclusion for patients and staff. The group meets bi-monthly at Lincoln, Boston and Grantham via videoconference. If you are interested in joining this forum please contact the membership office.

Interview panel for matron at Lincoln County Hospital

We are looking for a patient representative to sit on the interview panel for a matron. The interview will be held on Monday 20 February at Lincoln County Hospital. If you are interested and available on that date please contact the Membership office by Monday 6 February.

If you would like to be part of future interview panels you will need to undergo a short specialist training course. If you are interested please contact us.

Patient Led Assessment of the Care Environment (PLACE)

This programme of patient led-visits are expected to take place before the end of February this year. We need a large group of patient representatives to assess all areas across our four hospital sites around cleanliness, food and hydration, privacy, dignity and wellbeing and condition, appearance and maintenance. If you would like to take part please get in touch.

A PLACE briefing session for those interested in taking part will take place on Tuesday 21 February at Lincoln County Hospital. Let us know if you'd like to come along.

For any enquiries, comments and to express an interest in any of our meetings or activities, please contact the membership office on (01522) 572301 or email members@ulh.nhs.uk

Lincoln County Hospital ward recognised for support of carers

Clayton ward at Lincoln County Hospital is the first ward at United Lincolnshire Hospitals NHS Trust to be presented with Lincolnshire Carers Quality Award.

The award, presented by Every-One, is given to health and social care departments who have been proven to recognise the importance of carers in supporting their patients.

Clayton ward has been recognised following letters and cards from carers who found the team were supportive whilst their relative was on the ward and because they offer information about open visiting times for carers, free car parking and support for staff who are carers.

Averil Adams, acting ward sister on Clayton ward said: "I'm very proud of the team for being the first ward at ULHT to achieve the Lincolnshire Carers Quality Award. It gave us the opportunity to demonstrate the support we give to carers on Clayton ward; whether they are a patient who is a carer, a patient who has a carer or a member of staff with caring responsibilities.

"We attended carer awareness training and produced a portfolio of evidence to demonstrate the measures we take to support carers on the ward, and found it an interesting and rewarding experience."



Hospitals improving care for patients at the end of life

Ward staff in Lincolnshire hospitals are receiving specialist training in caring for patients needing palliative or end of life care, as part of a new commitment to improving care for these patients.



United Lincolnshire Hospitals NHS Trust together with St Barnabas Hospice has recently appointed a new team to focus on palliative and end of life care.

A new matron and two end of life coordinators are working to ensure patients at the end of life are involved in decisions about their care and given access to the best possible care, in the right place for them.

Matron Kerry Bareham has been joined by the end of life coordinators to work across Lincolnshire's hospitals, delivering training to staff on the wards to improve the care of end of life and palliative patients.

Grantham endoscopy unit recognised for excellence

The endoscopy unit at Grantham and District Hospital run by United Lincolnshire Hospitals NHS Trust has recently been given Joint Advisory Group accreditation.

Known as JAG, this is a national award set up to ensure high standards of care in clinical quality, quality of patient experience, training and workforce.

The unit cares for patients undergoing endoscopy procedures, which are procedures that are used to assess areas inside the body by inserting a flexible tube that can provide images of the area in question and be used to take samples.

This now means that all four units in Lincolnshire have received their accreditation.

Work has been done to improve the single sex areas, privacy and dignity and the decontamination facilities.

What we've been doing

Over the last three months we had number of Trust members acting as patient representatives on different activities. We really appreciate your support and encourage everyone to get involved.

We would like to kindly remind our active members that when taking part in patient representative activities, they are asked to fill out forms to log attendance and feedback contribution and questions. We find this feedback very useful and would like to share their input with the wider membership audience.