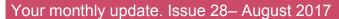
## **Members' Newsletter**





Tweet of the month: "@TilleyMayer Thank you for everyone's hard work, together we are making a difference to our patient care x ".

### Come along to our Trust annual general meeting

Hospital patients, relatives, stakeholders and members of the public are being invited to an event to find out about developments United Lincolnshire Hospitals NHS Trust has made over the past year and plans for the year ahead. This event will be our Trust AGM, also incorporating one of our regular members meetings.

Please contact the membership office to confirm your attendance. The agenda will be sent to those who RSVP.

Location	Date	Time
Lincoln	Friday 22 September	3pm - 5pm

### Getting involved with our hospitals

There are a number of ways our members can get involved with our hospitals. Please find details of our latest opportunities below. Some activities are only open to members who have been through our Trust members' training programme, so please contact us if you are interested in being trained.

#### Helping to decide the future of hospital shops and cafes

One patient representative is being sought to help evaluate tenders for the future provision of shop and café facilities at ULHT hospitals.

We have recently received the tenders for the review of our retail outlets and have organised for the companies to present their bids.

We are looking for a patient rep to join the team in evaluating these bids. It will take place from 9pm to 4pm on Tuesday 12 September and 9am to approx. 2pm on Wednesday 13 September in Sleaford. Lunch and refreshments will be provided on both days.

#### Staff awards project group

We are looking for one enthusiastic patient representative to sit on our staff awards project group. This group meets monthly at Lincoln, with video conferencing facilities available at Pilgrim and Grantham. It is the group which plans, coordinates and arranges the annual staff awards, and as the patient rep you get to be involved in planning the event and longlisting the awards entries.

#### Organ donation committee

We are looking for a patient representative to join the Trust's organ donation committee. The committee meets quarterly at Lincoln County Hospital. If organ donation is of interest for personal or professional reasons, or if you have any background in this area, please contact the membership office.

For any enquiries, comments and to express an interest in any of our meetings or activities, please contact the Membership Office on (01522) 572301 or email members@ulh.nhs.uk

## News

## Lincolnshire hospitals taking positive action to reduce sepsis

Patients with sepsis are being identified and treated earlier than ever before in Lincolnshire hospitals, thanks to two new innovations introduced this year.

United Lincolnshire Hospitals NHS Trust has recently introduced the role of sepsis nurse to its hospitals, as well as placing sepsis boxes in departments where patients are most often identified with having the condition, so that they can be treated quickly.

Sepsis— also referred to as septicaemia or blood poisoning— is a life threatening condition that arises when the body's response to an infection injures its own tissues and organs.

Patients with possible sepsis symptoms are required to be screened and a range of actions should be taken to diagnose and treat it within one hour of the patient arriving – this is called the sepsis 6 care bundle.

The introduction of the new sepsis nurse role and the sepsis boxes have resulted in improvements against all of these in the last year (since June 2016):

- Performance on sepsis screening within one hour has increased by 27% to 94.5% in May 2017.
- Performance on all actions in the sepsis 6 care bundle being completed within an hour has increased by 74% to 91% in May 2017.
- Performance on treating patients with suspected sepsis with antibiotics within one hour has increased by 56% to 94% in May 2017.



# Grantham A&E opening hours to remain 8am to 6.30pm

United Lincolnshire Hospitals NHS Trust board has announced that the opening hours of Grantham A&E will remain 8am to 6.30pm, seven days a week.

Despite almost doubling the number of permanent middle grade doctors at Lincoln A&E and appointing a new consultant for the department, staffing levels are still not where

they need to be to safely open Grantham A&E.

ULHT reviewed the opening hours of Grantham A&E at its recent board meeting in August and considered the views of the most senior consultants, A&E medical and nursing staff, stakeholders and the public.

Before the next review in November ULHT will work with CCGs to explore an interim service model for a 24 hour emergency/out of hours service.

### **Trust performance – July 2017**

- We have a target that 95% of patients visiting A&E should be seen and either treated, admitted or discharged within four hours. For the month of July our performance was 78.37%, which was a deterioration on the previous month.
- We have a target to have seen 92% of patients within 18 weeks of a GP referral, and during June 2017 our performance was 88.79%.
- In June we achieved one out of the nine cancer targets set for us.
- Our latest hospital standardised mortality (HSMR) performance, for the year to March 2017 is 103.61. This is within expected levels.

The next public Trust Board meeting will be held on Tuesday 5 September at The New Life Centre in Sleaford.