

Wishing all members happy and healthy New Year

Come along to members locality forum in January.

We will be discussing our 2021 programme and the Lincolnshire Sustainability and Transformation Plan (STP). Please confirm your attendance by contacting the membership office on 01522 572301 or emailing members@ulh.nhs.uk. The full agenda will be sent to those who RSVP closer to the date.

Venue	Location	Date	Time
Dower House Hotel	Woodhall Spa, LN106PY	Tuesday 31 January 2017	3pm—5pm

Trust performance – October 2016

- Four hour waiting time in A&E performance was 81.28% against a target of 95% - an improvement from September
- The 18 week referral to treatment incomplete target was missed - 87.74% against a target of 92%

- Six out of the nine cancer targets were achieved in September 2016

- The latest mortality position is 101.76 for June 2015 – May 2016 (HSMR), which is in the expected range.

The next public Trust Board meeting is on Tuesday 7 February 2017.

Getting involved with our hospitals

There are a number of ways our members can get involved with our hospitals. Please find details of our latest opportunities below. Some activities are only open to members who have been through our Trust members' training programme, so please contact us if you are interested in being trained.

Clinical excellence awards

We are looking for a patient representative to join the panel to decide the distribution of clinical excellence awards. These awards are handed out to recognise and reward those consultants who contribute most towards the delivery of safe and high quality care to patient. The panel will meet twice at Lincoln County Hospital. Please see the dates below:

First panel – Tuesday 17 January 11am – 2pm

Second panel – Thursday 26 January 11am – 2pm

Great patient experience award of the ULHT Staff Awards 2017

We are looking for patient representatives to take part in shortlisting for the great patient experience award of the ULHT Staff Awards 2017. The shortlisting will take place on Friday 20 January from 10am – 12noon at Lincoln County Hospital.

Members training

If you are interested in becoming a patient representative on Trust meetings, helping to carry out visits and inspections to provide a patient perspective on our services, wards and departments or sitting on job interview panels, please come along to our members training session listed below:

- Monday 9 January 2pm at Pilgrim hospital

To find out more about the venue and what to bring, please contact the membership office.

Patient Led Assessment of the Care Environment (PLACE)

This programme of patient led-visits are expected to take place before the end of February this year. We need a large group of patient representatives to assess all areas across our four hospital sites around cleanliness, food and hydration, privacy, dignity and wellbeing and condition, appearance and maintenance. If you would like to take part please get in touch.

For any enquiries, comments and to express an interest in any of our meetings or activities, please contact the membership office on (01522) 572301 or email members@ulh.nhs.uk

A record number of nominations celebrating Lincolnshire's hospital staff

The United Lincolnshire Hospitals NHS Trust staff awards run every year, celebrating hospital staff working across Lincolnshire, with nominations made by both staff and patients.



This year there have already been 530 nominations made with two weeks to go before the closing date- far exceeding last year's total of 430 entries. Of the nominations received, more than 60 have come from grateful patients who have wanted to recognise the outstanding care they or their relatives have received in Lincolnshire's hospitals.

Every individual or team nominated for an award gets a personal letter from the Trust Chair Dean Fathers thanking them for their dedication, and all nominations are considered to go forward to a glittering awards ceremony, taking place in April 2017.

The awards have 11 categories, including great patient experience, care, compassion and respect, team of the year, volunteer of the year, research and innovation, unsung heroes, extra mile, outstanding leader and caring together.



The closing date for nominations for the 2017 awards is Friday 13 January 2017.

To make a nomination, please use this link: <https://www.ulh.nhs.uk/about/staff-awards/> or pick up a nomination form in hospital waiting areas and departments.

Innovative pieces of work recognised nationally

Four innovative pieces of work to benefit patients in Lincolnshire's hospitals have been recognised at a national level.

The projects were celebrated at the Fab Awards 2016. These awards are run by the Academy of Fabulous NHS Stuff, celebrating all the fab people, best practice and innovation happening across the NHS and social care.

The projects were:

- The carers badge, which enables carers to be at the hospital 24/7 if they wish, to be present at ward rounds and whenever they need to be. **Winner of the Rosa Parks award.**
- The Lincoln care home service— a team visiting every nursing and residential home in the Lincoln area to assess and review residents' medications and assessments of cognition, mobility, mental capacity and future care needs. Shortlisted for the Penguin award.
- Reusable ward information table mats, which improve the experience in hospital by providing every patient with information about their ward, ward routine, who they will see any other helpful information about their stay, at their bedside. Shortlisted for the TNT award
- Staff engagement the ULH Way. The Trust joined with a number of other NHS trusts across the country to develop staff engagement and integrate it into everything we do in the organisation, so that staff feel supported and empowered to have their say and make changes to improve patient care, services and their working environment. Shortlisted for the 4 candles award.

New eye unit provides more access to treatment for Lincolnshire patients

A new eye department at Grantham and District Hospital is providing better access to treatment for Lincolnshire patients.

The newly refurbished department is a major improvement and includes both full clinics and theatres. The department will now provide 16 – 18 clinics per week and three and a half theatre lists per week.



This is a 100% increase in clinics and a 15% increase in theatre slots for those patients who require local ophthalmology for conditions such as cataracts and glaucoma. There will also be paediatric ophthalmology services.

Mr Mohit Gupta, consultant ophthalmologist said: "We are hoping to start doing general anaesthetics here at Grantham for eye operations. This means patients will not have to travel to Lincoln or Boston. We have employed more nurses, a consultant and a junior doctor as well as buying new equipment to be able to provide more services locally for patients."



What we've been doing

Over the last three months we had number of Trust members acting as patient representatives on different activities. We really appreciate your support and encourage everyone to get involved. Please note all our members are entitled to claim the mileage expenses back within three months of the date of the activity they took part in.

We would like to kindly remind our active members that when taking part in patient representative activities, they are asked to fill out forms to log attendance and feedback contribution and questions. We find this feedback very useful and would like to share their input with the wider membership audience.