

Tweet of the month: "Today I'm very grateful for the NHS, my GP & @ULHTNews showed a speedy, sensitive and friendly service at its best, thank you! "

Come along to our locality forums in July

Our quarterly locality forums are open to everyone, and provide a chance to get involved with what's going on within the Trust.

The next set of meetings are taking place in July, please contact us for an agenda if you wish to come. The meetings will provide an opportunity for you to take part in a reputation study of the Trust.

The spring locality forum at Grantham has been rescheduled for **Monday 9 May 6pm—8pm at Meeting room 3** at Grantham and district Hospital.

Location	Venue	Date	Time
Grantham	Meeting Room 3	Monday 4 July	2pm – 4pm
Lincoln	Trust Boardroom	Thursday 14 July	6pm – 8pm
Boston	Meeting Room 3	Monday 18 July	6pm – 8pm
Louth	Thoresby Suite	Thursday 21 July	2pm — 4pm

Getting involved with our hospitals

There are a number of ways in you can get involved with Lincolnshire's hospitals. Please find details of our latest opportunities below.

Some activities are only open to members who have been through our Trust members training programme, so please contact us if you are interested in being trained.

Clinical excellence awards panel

We are looking to put the clinical excellence awards panels together and require your assistance. If you are interested in becoming a patient representative on the panel and are available to attend meetings on the dates below at Lincoln County Hospital, please get in touch.

Monday 9 May 9am – 10.30am and Monday 23 May 9am – 12.30pm.

The first meeting will be to discuss how the applications are to be marked and the second to process the applications. Copies of applications will be made available at the meeting along with 'practice' documents.

To express your interest, please contact Membership office by Monday 2 May.

Patient Group Direction

We are looking for patient representative for PGD (Patient Group Directions), to provide a patient perspective on the work that we do and help in our decision-making.

A Patient Group Direction (PGD) is a legal mechanism that allows named registered healthcare professionals to supply and/or administer medicines to groups of patients that fit certain criteria. It is a sub-group of the Drug and Therapeutics Committee looking specifically at authorising and monitoring medicine use in the trust. The group meets for a couple of hours 4 times a year at Lincoln County Hospital. If you are interested, please get in touch.

Pathway reviews at Grantham Hospital

We are now continuing with our programme of ward visits at Grantham Hospital. You may previously have been involved in our pathway reviews which reflect the way in which the Care Quality Commission (CQC) conducts visits and inspections. We would like to invite you to be a part of this process to gather a patient perspective on our wards and departments as part of the inspections. If you are available on any of the dates listed please let us know:

Monday 23 May 2016

Wednesday 24 August

Wednesday 9 November

For any enquiries, comments and to express an interest in any of our meetings or activities, please contact the membership office on (01522) 572301 or email members@ulh.nhs.uk

Seal of approval for new hospital endoscopy unit



Patients using Lincoln hospital's endoscopy unit are benefitting from new developments to protect their privacy, dignity and safety.

The endoscopy unit has recently undergone a £850,000 refurbishment

programme to provide top quality facilities to the 6,500 patients a year who use it. This has included new admitting, changing and recovery rooms for both sexes, a designated clinical room for bowel cancer screening to provide privacy and dignity for patients and a new path outside so that patients can access the unit more safely.

The endoscopy unit cares for patients undergoing endoscopy procedures, which are procedures where the inside of your body is examined using an endoscope - a long, thin, flexible tube that has a light source and a video camera at one end. The unit has recently been given Joint Advisory Group accreditation (JAG), a national award set up to ensure high standards of care in clinical quality, quality of patient experience, training and workforce.



Recognition for hundreds of dedicated hospital staff at United Lincolnshire Hospitals Trust



Nearly 200 members of staff from a wide range of roles across the Trust and patients attended the third annual ULHT staff awards on 14 April at the Princess Royal Sport Arena in Boston. It was hosted by BBC Radio Lincolnshire's Melvyn Prior and sponsored

by NL Managed Services, Kier, Vygon and Dr Foster.

There were 13 award categories including awards for compassion and respect towards others, great patient experience and unsung hero and the winners were selected from impressive 430 nominations received this year.

The evening brought together staff and patients from across Lincolnshire and provided a glimpse of the inspirational work and care that is delivered every day.

Jan Sobieraj, chief executive of ULHT said: "These awards are a great example of how we can really celebrate that good practice - the ways in which our staff go out of their way, every day, to do the best for patients."

Appeal for volunteers to support Lincolnshire's hospitals

United Lincolnshire Hospital NHS Trust is working with Lincolnshire Community and Voluntary Service (LCVS) to recruit more volunteers for all wards at hospitals in Lincoln, Boston and Grantham.

We are looking for two volunteers for all wards, to do a weekly four hour shift to help out with duties including helping at patient mealtimes, getting involved in activities to keep patients entertained, and also meeting and greeting patients and visitors.

Voluntary Service Manager at ULHT, Andy Tysoe, said: "We owe a great debt of gratitude to our amazing volunteers, who give their time to support our services and really go out of their way to help our patients."

Trust performance – March 2016

The Trust did not achieve the 4 hour waiting time target in A&E in March 2016 (80.22%)

The 18 week referral to treatment incomplete target was achieved in March 2016 (92.24%)

4 out of the 9 cancer targets were achieved in February 2016

The Trust has had 1 case of MRSA during 2015/16 to date.

The latest mortality position is 101.69 for Sep 2014 – Aug 2015 (HSMR)

The next public Trust Board meeting is on Thursday 5 May 2016 in the Committee room, Pilgrim hospital, Boston

What we've been doing

When members take part in patient representative activities, they are asked to fill out forms to log attendance and feedback contribution and questions, here are some of the points members wanted to feed back in the past month:

Attendance at Infection Control Meeting by Judith Burnett in April 2016

- Further recruitment to infection prevention team is being undertaken
- The guidelines for animals in hospital have been amended only guide dogs/assistance dogs and police dogs to be allowed on site.

Attendance at Enhanced Care Group by Peter Palmer in April 2016

- Enhanced care initiative to provide more comprehensive care for patients requiring additional attention. The plan is to include carers, family and friends and 5 wards to pilot the scheme.

PLEASE NOTE – Reporting forms do not need to be filled out for locality forums or pathway reviews, but forms are required for any other activity you wish to claim expenses for.