

Metric	Units	Source	Benchmark	Top Quartile Average	YTD	Q1 16/17	Trend Apr16- June 16	Apr-16	May-16	Jun-16
SAFE AMBITION 1: Reduction of Harm Associated with Mortality										
HSMR (Oct 14 - Sept 15)	Ratio	Dr Foster	100		111.21		•	99.54		
SHMI (Feb 15 - Jan 16)	Ratio	Dr Foster	100		99.54		•	111.21		
Crude Mortality (HSMR basket 56 diagnosis) (April 16)	Mthly Number	Dr Foster			1.81%		•	1.81%		
SAFE AMBITION 2: Reduction of Harm Associated with Harm Free Care										
Harm free care (new & old)	Mthly %	ST	95%	95%	91.75%		•	91.75%		
Harm free care (new)	Mthly %	ST	98%	98%	97.51%		•	97.51%		
SAFE AMBITION 3: Reduction of Harm Associated with Falls										
Falls per 1000 OBD	Mthly %	Datix	3.90%	3.90%	3.26%		•	3.26%		
Falls with harm per 1000 OBD	Mthly %	Datix	0.19%	0.19%	0.26%		•	0.26%		
Multi-factorial compliance	Mthly %	SQD	100%							
SAFE AMBITION 4: Reduction of Harm Associated with Pressure Ulcers										
Category 4 avoidable hospital acquired incidents	Mthly Number	PUNT	0	0	0		•	0		
Category 3 avoidable hospital acquired incidents	Mthly Number	PUNT	0	0	1		•	1		
Category 2 avoidable hospital acquired incidents	Mthly Number	PUNT	27		30		•	30		
Pressure ulcers per 1000 OBD	Mthly %	IS	TBC	TBC			•	TBC		
Tissue viability compliance	Mthly %	SQD	100%							
SAFE AMBITION 5: Reduction of Harm Associated with Medication										
Medication incidents	Mthly Number	Datix			108		•	108		
Medication incidents resulting in harm	Mthly Number	Datix	0	0	12		•	12		
Medication errors per 1000 OBD	Mthly %	Datix	TBC	TBC	3.45		•	3.45		
CD Audit Compliance (available quarterly)	Mthly %	Pharmacy	100%	100%	82%		•	82%		
SAFE AMBITION 6: Reduction of Harm Associated with Infections										
MRSA Cases	Mthly Number	IPC	0	0	0		•	0		
C difficile Cases	Mthly Number	IPC	46		1		•	1		
CAUTIs	Mthly %	ST	2	TBC	0.11%		•	0.11%		
Service trac	Mthly %	Facilities	95%	98%	81%		•	81%		
SAFE AMBITION 7: Reduction of Harm Associated with Deterioration										
Sepsis Bundle compliance in A&E / Emergency wards	Mthly %	QG	90%		66%		•	66%		
IVAB within 1 hour for sepsis in A&E / Emergency wards	Mthly %	QG	90%		38%		•	38%		
VTE rate	Mthly Number	ST	TBC		2		•	2		
VTE risk assessments completed on admission	Mthly %	Medway	>95%	100%	96.73%		•	96.73%		
Physiological observations on time	Mthly %	SQD	100%				•			
Cardiac Arrests outside of the Emergency Department (not including peri-arrests)	Mthly Number	Resus	TBC		13		•	13		
DNACPR compliance	Mthly %	SQD	100%							
SAFE AMBITION 8: Reduction of Harm Associated with Surgery										
Compliance WHO checklist completion	Mthly %	QG	100%				•	99.30%		
SAFE AMBITION 9: Reduction of Harm by Building a Positive Patient Safety Culture										
Incidents reported	Mthly Number	DATIX			1054		•	1054		
Never Events	Mthly Number	DATIX	0		0		•	0		
Incidents reported on STEIS	Mthly Number	STEIS	TBC		8		•	8		
Incidents resulting in severe harm / death	Mthly Number	DATIX	TBC		9		•	9		
Duty of Candour compliance	Mthly %	DATIX	100%	100%	17%		•	17%		
Serious incidents relating to sub-optimal care	Mthly Number	DATIX	TBC		TBC		•	TBC		
CARING AMBITION 10: Improvement of Patient Experience Associated with Reduction of Complaints										
Complaints	Mthly Number	DATIX			72		•	72		
PALS	Mthly Number	Pt Exp			367		•	367		
CARING AMBITION 11: Reduction of Harm by Improving the Patient Experience										
Inpatient FFT Recommend	Mthly %	Pt Exp	94%	96%	88%		•	88%		
Day Case FFT Recommend	Mthly %	Pt Exp	88%	87%	96%		•	96%		
Emergency Services FFT Recommend	Mthly %	Pt Exp	88%	87%	81%		•	81%		
Maternity (Birth) FFT Recommend	Mthly %	Pt Exp	97%	96%	100%		•	100%		
Outpatient FFT Recommend	Mthly %	Pt Exp	92%	92%	92%		•	92%		
Mixed Sex Accomodation	Mthly Number	DATIX	0	0	10		•	10		
EFFECTIVE AMBITION 13: Reduction of Harm Associated with Timeliness of Communication to GP										
eDD compliance	Mthly %	IS	95%	95%	74.02%		•	74.02%		
EFFECTIVE AMBITION 13: Reduction of Harm Associated with Maternity										
Number of Births	Mthly %	Maternity	500		427		•	427		
Normal Birth Rate	Mthly %	Maternity	> 63.5%		56%		•	56%		
Section Rate	Mthly %	Maternity	< 20.7%		25%		•	25%		
Number of Induction	Mthly %	Maternity	30%		31%		•	31%		
Number of still births	Mthly number	Maternity	< 1 mth		3		•	3		
PPH >2 lit	Mthly number	Maternity	< 11 mth		4		•	4		
Numner of times unit closed	Mthly number	Maternity	< 1 mth		0		•	0		