

Hourly care rounds

The Trust has introduced a system of hourly care rounds that will be carried out on all wards. These will ensure patients know they can expect to see a member of staff at least once an hour.

Care rounds were previously carried out but they are now being structured and responses are being recorded to make sure the Trust is satisfied that the needs of every patient are being met.

These hourly care rounds are being introduced in hospitals across the country and United Lincolnshire Hospitals Trust is using a model that has been tried and tested in other Trusts.

Patients are asked questions about any help they may need, such as

- Can you reach your buzzer
- Can you reach your drink
- Do you need any help with eating or drinking
- Do you need help to go to the toilet
- Do you need any pain relief
- Are you comfortable
- Do you have any questions you would like to ask

This more formal approach to ward rounds enables the Trust to document any responses from patients and any care they have received. Patients know they can expect this regular contact from staff and staff can be reassured that patients' needs are being met.